



SAFEGUARDING BOARD ISLE OF MAN

The Isle of Man Safeguarding Board Annual Report 2018-2019



Contents

Foreword.....	4
Independent Chair’s Introduction.....	5
Isle of Man Context Relevant to Safeguarding.....	7
The Structure of the Safeguarding Board and Board Membership.....	8
Board Membership	8
Safeguarding in the Isle of Man	9
Organisational Safeguarding Standards Audit.....	9
Health Safeguarding Services.....	10
Children’s Social Work Support, Safeguarding, Protection and Care	10
Child Protection Plans	11
Children in Care.....	12
Education Sport and Culture	13
Safeguarding Adults	16
Crime.....	17
Cross-agency Domestic Abuse	18
Public Health.....	19
Child Death Overview Panel.....	19
Deaths of People with Learning Disabilities	19
The work of the Safeguarding Board Sub-groups	19
Action and Implementation Panel	19
Serious Case Management Review Group.....	19
Adult’s Quality Assurance Subgroup.....	20
Children’s Quality Assurance Sub-Group.....	20
Training and Development Group - Children.....	20
Children’s Multi-agency Safeguarding Training.....	21
Training and Development Group – Adults	21
Community Safeguarding Sub-Group.....	21

Safeguarding Forum 2018	22
The Safeguarding Board's achievements from 1 st April 2018 to 31 st March 2019	23
The Safeguarding Board's Business Plan Priorities 2019-21	23

Foreword

The Safeguarding Board has chosen to combine the reports for the years 2017-18 and 2018-19 due to the crossover between Paul Burnett, the former Chair, of the Safeguarding Children Board and the Safeguarding Adults Board and the incoming Chair Glenys Johnston OBE. I would like to put on record my formal thanks to Paul Burnett for his service as Chair; his guidance, leadership and drive were invaluable in helping the Isle of Man become better at safeguarding its vulnerable people. He also helped to share the message that 'Safeguarding is Everybody's Business'.

The previous two years have marked a transition towards a statutory Safeguarding Board which, uniquely in the British Isles, provides oversight for both children and adults. Safeguarding is not a destination, but a journey. The Isle of Man has continued its own journey, striving to hold itself and others to the highest possible standards in safeguarding. The Safeguarding Board is now established in statute and the relevant statutory guidance and supporting legislation have been approved by Tynwald. This represents a huge step forward, but there is much more to do. I am confident that the Board, led by our new Independent Chair, Glenys Johnston OBE, will continue to challenge and drive us to ensure that we put safeguarding at the heart of everything we do.

W. Alow



Mr Will Greenhow
Chief Secretary

Independent Chair's Introduction

It gives me great pleasure to present to you this Annual Report 2018-19 of the Isle of Man Safeguarding Board, my first since I became the Independent Chair in April 2018.

The Annual Report of the Independent Chair of the Safeguarding Board is intended to provide an independent overview of the safeguarding of children and adults in the Isle of Man.

The report outlines both the safeguarding activities of the Board and its partners, that has taken place during what was a very busy year for the Board, as it transitioned from the separate Safeguarding Children Board and Adults Partnership to one joint statutory board, in accordance with the Safeguarding Act 2018.

The Safeguarding Act established a:

- statutory duty for those working with children and vulnerable adults to 'consciously consider the need to safeguard children and vulnerable adults' when carrying out their work; and
- a duty for partners to co-operate with each other when carrying out safeguarding functions.

The overarching statutory objectives of the Safeguarding Board, which are clearly linked to the Programme for Government, are to:

1. co-ordinate the work done by relevant bodies, for the purpose of safeguarding and promoting the welfare of children and safeguarding and protecting vulnerable adults; and
2. ensure the effectiveness of work done by each of those bodies for those purposes.

You will see in the report that we have worked well in delivering our priorities for the last two years; last year we focussed on preparing for the creation of the new statutory Safeguarding Board and the accompanying regulations and statutory practice guidance, "Safeguarding Together"

Our challenge now, is to make sure that our business priorities are delivered in 2019, so that we can measure the impact we are making and be sure that improved practice is embedded further in our front-line practitioners' daily work.

We feel the next year is an exciting one for the Safeguarding Board; the new Board arrangements present opportunities for the partnership to continue the work of Ministers, my predecessor Paul Burnett and his colleagues, and to move to being an outstanding Safeguarding Board.

I would like to thank all the organisations, especially their front-line staff, for the hard work they have contributed to keeping children and adults safe from harm in the Isle of Man.

Finally I would like to thank all the members of the Safeguarding Board, the Action and Implementation Panel, the Cabinet Office, the Third Sector and the Safeguarding Board team for their unstinting commitment to the work of the Board and keeping children and adults in the Isle of Man safeguarded and protected.

Glenys Johnston



Mrs Glenys Johnston OBE
Independent Chair, Safeguarding Board Isle of Man



Isle of Man Safeguarding Board at its inaugural meeting in March 2019

Isle of Man Context Relevant to Safeguarding

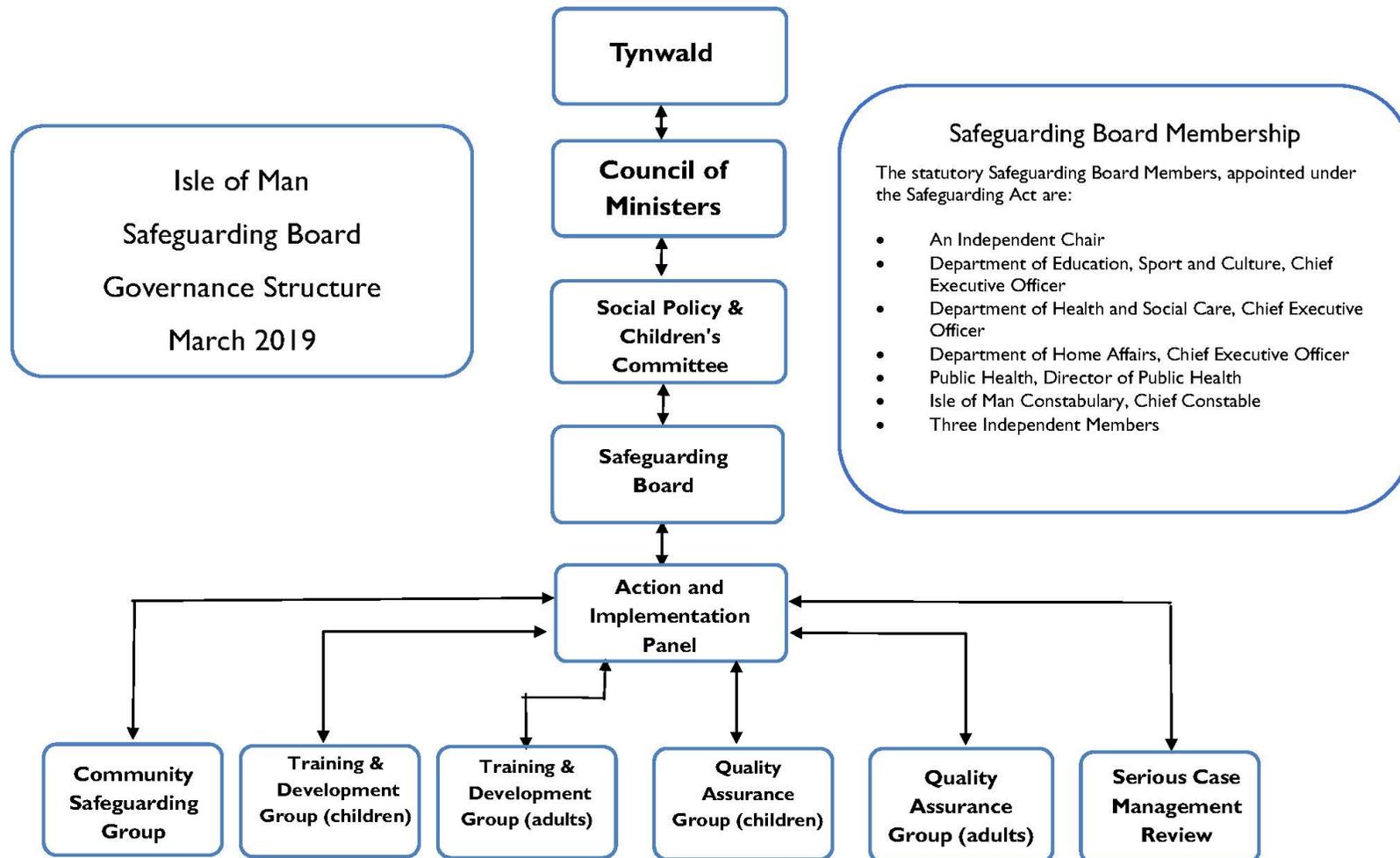
The Isle of Man is situated in the Irish Sea, between England and Northern Ireland, it covers an area of 572 km² (221 sq. miles) and, according to the census of 2016, it has a population of 83,314 of which; 19% are between 0-18 years of age; 58.7% are between 19-64 years of age and 15.2% are aged 65 and over.

Most of the population live in small towns, 52.2% of the population (43,432 people) and the remainder in more rural areas; transport is good, enabling people to access all parts of the island.

The population is predominantly of White British racial origin 96%, with 49% being Manx born and a smaller number from South Africa, Australia and America. In recent years, people from Eastern Europe have moved to the island to work in hospitality and health care services. There is a significant East Asian population, with many care and nursing staff coming from this group, which is also strongly represented in E-Gaming. There is also a growing and active Chinese association, which has over 200 adult members. Additionally, there is a growing sub-Saharan African population and an African society has been formed to cater for the approximately 100 people who have moved to the Isle of Man from this area. E-Gaming has been a key driver in this.

The established church is the Church of England, with residents also following other religious faiths including; Anglican, The Church of Jesus Christ of Latter-day Saints, Roman Catholic, Methodist, Baptist, United Reform, the Religious Society of Friends, Jehovah's Witnesses, Pentecostalism; Judaism, Muslim and; Hinduism, some people record that they have no religious faith.

The Structure of the Safeguarding Board and Board Membership



Safeguarding in the Isle of Man

Most children and adults who live in the Isle of Man, do so safely, supported by their families, and agencies from the statutory and voluntary sector.

The departments represented on the Safeguarding Board are; Health and Social Care; Education, Sports and Culture; the Isle of Man Constabulary; Public Health and; Home Affairs. Between them they cover the key areas that ensure people are safeguarded and protected, together with General Practitioners, Housing, Social Security and Third Sector Partners.

Within the following section are short reports cover practice in relation to safeguarding by the lead departments.

Organisational Safeguarding Standards Audit

The annual Organisational Safeguarding Standards Audit covering the year 2018-19 was completed in early 2019. Four departments represented on the Safeguarding Board evaluated their safeguarding arrangements and then challenged each other on their reported outcomes.

The audit includes eight themes and 40 standards.

The eight themes are:

Theme 1	Senior management have commitment to the importance of safeguarding and promoting children's and adult's welfare
Theme 2	Senior Management have a clear statement of the organisation's responsibilities for safeguarding children and adults and this is available for all staff
Theme 3	There is clear line of accountability within the organisation for work on safeguarding and promoting the welfare of children and adults
Theme 4	Service development takes account of the need to safeguard and promote welfare and is informed, where appropriate, by the views of children, adults, families and carers
Theme 5	Staff training on safeguarding and promoting the welfare of children and adults is appropriate and in line with the Board's training strategy
Theme 6	Safer recruitment procedures are in place
Theme 7	There is effective inter-agency working to safeguard and promote the welfare of children and adults
Theme 8	Effective Information Sharing protocols are in place and are implemented

Performance was good across all the departments and evidenced improvement on previous audits. The scores of the departments that participated in the audit; Education Sport and

Culture; Health and Social Care; and the Isle of Man Constabulary, ranged from three to two, with three denoting full compliance with the standard and 2 denoting compliance was partly met. No department scored one, i.e. the standard was not met, and the learning identified from those that scored two is being addressed in action plans that the Safeguarding Board will monitor.

Future audits will include a staff questionnaire and a wider range of agencies.

Health Safeguarding Services

The Safeguarding Children Team for Health Services consists of strategic leads; Designated Nurse and Doctor, the Named Nurse functioning at an operational level and three Safeguarding Leads who are responsible for Mental Health, Community Health and Hospitals which incorporates all Health Services. The work of the team ensures that vulnerable children and their families receive timely assessments and support where required, their work is underpinned by the Safeguarding Board's Vision and Values for children: Respect, Caring, Listening, Professionalism, Fairness & Curiosity.

Team Members have a wide portfolio which aims to meet the safeguarding requirements of all children, support the needs of staff, hence reducing the risks to children, staff and the organisation. The means of service delivery includes; supervision; assessment; level two and three training; oversight of Health's safeguarding plans for children (children in care; children in need of protection; and children with complex needs); policy and pathway formation; audits; governance; risk assessment; self-assessment; research and delivering evidence based practice; peer supervision; revalidation; working in collaboration with multi-agency colleagues; and promoting integration to work seamlessly to improve outcomes for the island's population. A model of visibility, accessibility and a recognised presence across all areas within Health Services has been adopted; to date this has been evidenced as successful through audit, feedback and case reviews.

The future looks optimistic; the statutory Safeguarding Board provides Health Services with opportunities to embrace and replicate relevant good practice that is recognised as evidence based in other jurisdictions.

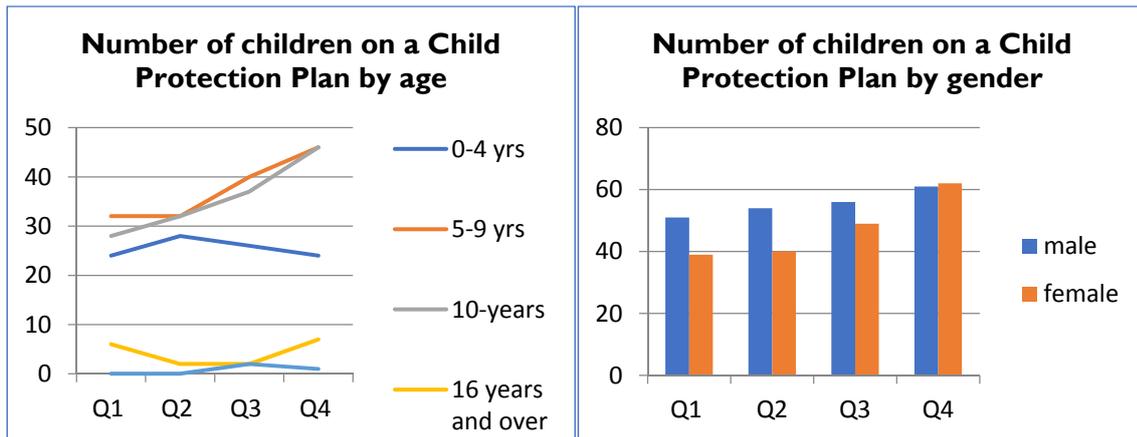
Children's Social Work Support, Safeguarding, Protection and Care

After five years of intense work, multi- agency services now have good arrangements to support children in need of protection, need and care. The data provided in this report evidences that

the number of children on child protection plans or who are looked after are comparable with figures recorded in England.

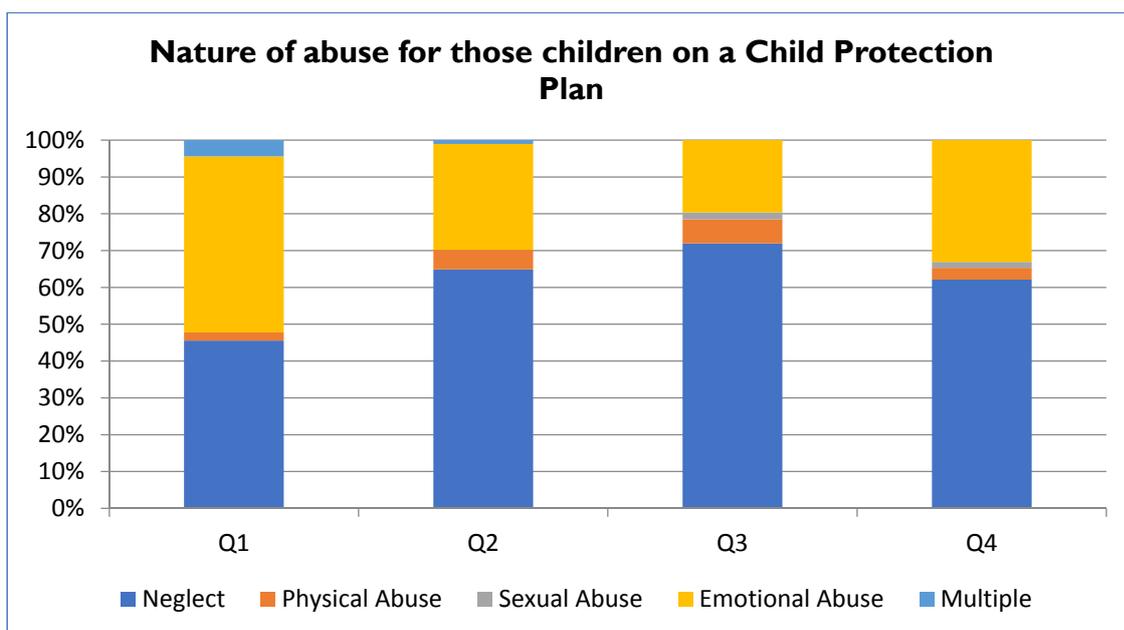
Child Protection Plans

The following data is correct as of 31st March 2019, the data is shown in quarters with Q1 = April-June 2018, Q2 = July-September 2018, Q3 = October-December 2018 and Q4 = January-March 2019.



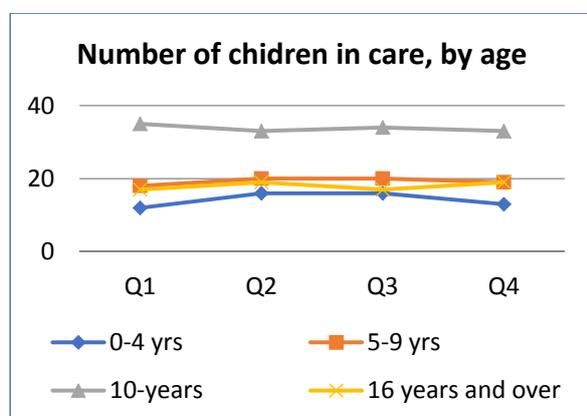
The number of children on Child Protection Plans increased in 2018 from 90-124.

Children on Child Protection Plans under the age of four are 19% of the total, children aged 5-15 represent 75% of the total and children over the age of 16 represent 6% of the total which evidences that regardless of age, children and young people are protected.



Children in Care

The number of children in care has remained static and below target for the third year, the end of year and quarter figures being 84 children within the target of 90-106



Effective multi-agency arrangements, led by the Children and Families Service, are in place. The Family Placement Service has been brought back into the Department of Health and Social Care after being contracted out, and a transformation of that service is being undertaken. This has also presented an opportunity to establish shared understandings between workers and carers of the needs of children and young people in care, with investment in training to establish a trauma informed shared way of working, which recognises the impact of trauma on children's difficulties and behaviour.

Children in care can make their views known through the Voices in Participation Council, which is chaired and managed by themselves with the support of two participation officers. This year they celebrated the Council's tenth birthday, reviewed and re-established their training course "through the keyhole" delivered through the Safeguarding Board and are preparing to review their Investors in Children Award.

Children with complex health needs and disabilities do not receive a seamless service, due to the lack of integrated pathways operating between services. This is a priority area for development in the next 12 months.

The recruitment and retention of qualified social workers in the children's arena is as challenging for the Isle of Man, as in other jurisdictions and small islands. Over the past five years, the ratio of permanent to agency staff has reduced from 44% to 22%. This year will see the first of our "grow your own social workers" becoming qualified and there are another ten students engaged in professional training who will return as qualified social workers over the next five years.

Education Sport and Culture

Children in the Isle of Man receive compulsory education in 32 primary schools and five secondary schools. In January 2019, there were 6,393 pupils in primary schools and 5,186 pupils in secondary schools, including 903 in sixth forms. All secondary schools offer sixth form provision.

There are no special schools on the Island. Special Educational Needs Units (SEN), attached to nine primary schools and all secondary schools offer specialist provision to those pupils with the most complex needs. This academic year there are 83 pupils whose provision is through primary SEN units and 65 pupils in secondary SEN Units.

The Department believes that there are 154 children who are electively home educated.

School exclusions are very low with three in the academic year 2017/2018 and one in the academic year 2018/2019.

Children attain well at all levels and 2017/2018 saw the highest number of results in several areas at Key Stage 2 and Key Stage 5. The same period saw increases in the rate of Good Level of Development at the end of the Foundation Stage; the number of pupils attaining Level 3 at Key Stage 1; and in key measures (5+ passes) at Key Stage 4. At Key Stage 5 there was an increase in the number of students gaining A*-E grades at A 'Level, (in line with the highest ever). Students achieving A*-B grades were also at the highest ever, securing access to the good Higher Education Institutions.

The Department of Education, Sport and Culture has looked at the end of key stage data for children who were in care in July 2018. Comparison with other jurisdictions is problematic. This is due to the small number of children in care in each group on the Isle of Man – where one child could represent 20 – 25%. Other issues that make comparisons with other jurisdictions challenging is that the information collected elsewhere is in different formats and in Scotland, a number of the educational attainment measures and qualifications are different to those used in the Isle of Man. In England, the data reflects children who have been in care for a continuous period of 12 months or are adopted. The Isle of Man does not measure adopted children as a distinct group and currently look at all children in care, regardless of how long they have been cared for.

The following data should be read with caution as the numbers of children in care are low at each stage of education. However, overall children in care do not attain as well as children who are not in care, the reasons for this are complex and may relate to their previous experiences but it remains an area to be addressed.

A new process for completing Personal Education Plans for children in care has been implemented, which will provide greater scrutiny of plans and personalised education for this vulnerable group. Alongside this, a role is being created to have strategic oversight of the education of children who are in care.

Early Years Foundation Stage

- Of the four children in care in Early Years Foundation Stage, 50% achieved a 'good level of development'. The Island average for those achieving a good level of development was 69%.

End of Key Stage 1 – Expected level of attainment, Level 2B

- One pupil in care, (20%) attained the expected level or greater in reading. The Island average for all pupils was 71%.
- Two pupils in care (40%) attained the expected level or greater in writing. The Island average for all pupils was 71%.
- Three pupils in care (60%) attained the expected level or greater in speaking and listening. The Island average for all pupils was 82%.
- Four pupils in care (80%) attained the expected level or greater in mathematics. The Island average for all pupils was 80%.
- Three pupils in care (60%) attained the expected level or greater in science. The Island average for all pupils was 90%.

End of Key Stage 2 – Expected level of attainment, Level 4

- Three pupils in care, (75%) attained the expected level or greater in reading. The Island average for all pupils was 91%.
- Three pupils in care (75%) attained the expected level or greater in writing. The Island average for all pupils was 84%.
- Three pupils in care (75%) attained the expected level or greater in speaking and listening. The Island average for all pupils 91%.
- Three pupils in care (75%) attained the expected level or greater in mathematics. The Island average for all pupils was 90%.
- All pupils (100%) attained the expected level or greater in science. The Island average for all pupils was 94%

GCSE

In 2018, 11 children who are cared for on the Isle of Man completed Year 11 and were eligible to take GCSE examinations. Of those 11 children;

- Two pupils attained English GCSE grade C
- One pupil attained English GCSE grade B
- 27% of cared for students got grade C or above in English. The Island average for all pupils was 76%
- One pupil attained mathematics GCSE grade B
- One pupil attained mathematics GCSE grade C
- Therefore, 18% of students got grade C or above. The Island average for all pupils was 68%
- In addition, one pupil in care achieved an additional 7 GCSE examinations with grades from A – C and another achieved an additional 7 GCSEs with grades B – C

Year 13

- Three pupils in care completed Year 13
- One achieved AS mathematics grade E
- One student achieved three A2 examinations with grades A-E
- One student achieved three A2 examinations at grade D

In June 2018, of the 13 primary aged children who were subject to a modified timetable, one (8%) was also a child in care. Of the 117 secondary aged pupils subject to a modified timetable 14 (12%) were in care.

All primary aged children in care had school attendance above the acceptable threshold (80%)¹. Of the 36 secondary pupils who had attendance less than 80%, 16 (44%) were in care.

There are clear safeguarding arrangements in place in all schools, overseen by the Headteacher and with regular monitoring through the school self-review process. The number of professional staff who are checked by the Disclosure Barring Service has increased significantly, as the Department implements a plan to ensure that education staff are checked and sign up for the annual 'update service' or are checked on a rolling three-year programme.

¹ This represents the threshold for involvement from the Education Welfare Team and was reduced to 90% in September 2018.

Safeguarding Adults

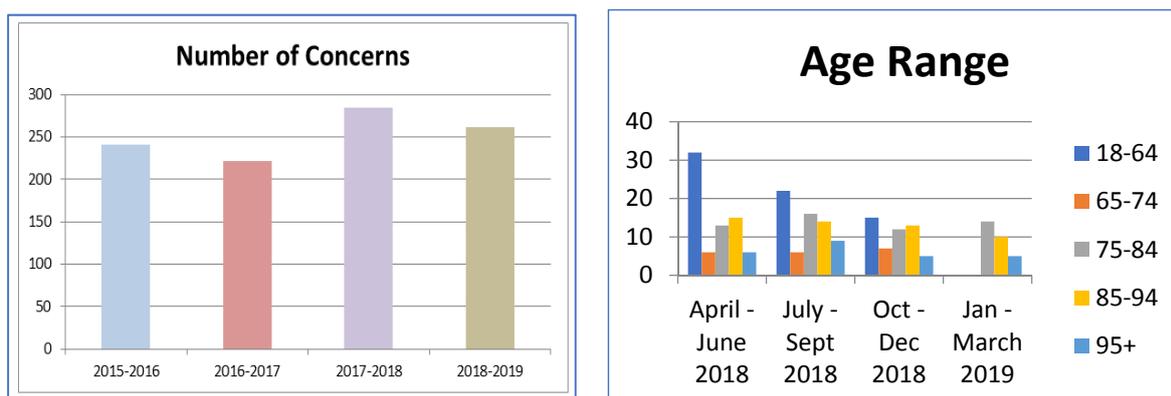
The arrangements to identify and address allegations of safeguarding concerns about vulnerable adults are good and the data collected and included in this report, evidences that the figures in the Isle of Man are comparable with those in England and other small islands, such as a Jersey.

A specialist team works closely with other agencies to ensure that risks are identified, a safeguarding plan, that includes the wishes of the adult concerned, is produced and their views of how effective it was, is recorded.

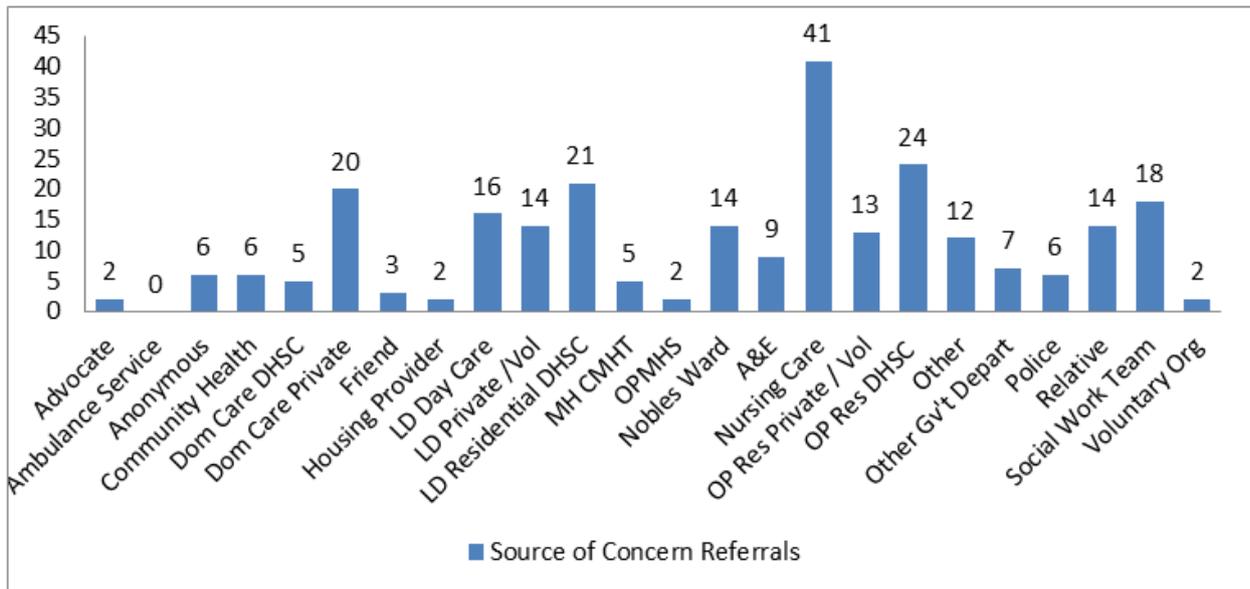
There have been no Serious Case Management Reviews in relation to adults and this is an area the Safeguarding Board has raised; however, audits of practice are regularly undertaken.

The Safeguarding Board recognises the need to raise awareness of adult safeguarding in the Isle of Man so that the public, vulnerable people, their carers and all professionals, are aware of potential risks and what to do if they have concerns.

The following data is correct as of 31st March 2019

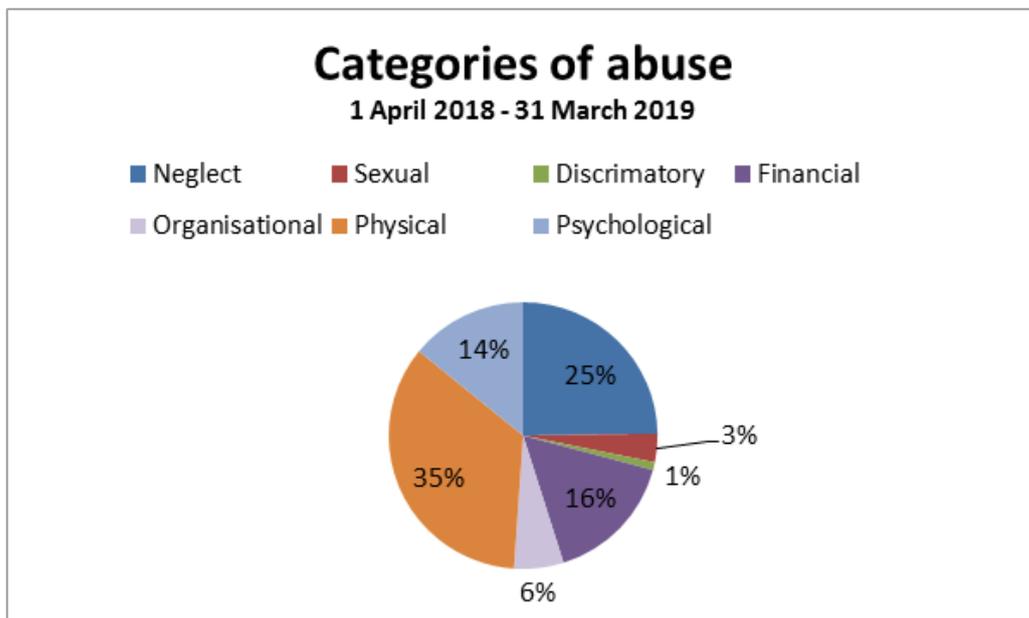


The age breakdown in the Isle of Man, during the reporting period, continued to be significantly higher in the older population with 69% (48.5% in the previous year) of Adult Protection Concerns relating to service users over 65 years of age and approximately 31% (51.5% in previous year) relating to people under 65 years of age.



The sources of concern about safeguarding issues, demonstrate that most come from residential and community-based services, and that these are alert to safeguarding issues and properly report them.

Of the 251 reported adult safeguarding concerns, the breakdown in terms of allegation type is as follows:



Crime

The Isle of Man remains a safe place to live, with low levels of reported crime. There was an increase in reported incidents of domestic abuse with 600 incidents recorded in 2018, up from

465 in 2017; 45% of Domestic Abuse incidents took place where there were children in the family.

The police Multi Agency Public Protection Team works closely with safeguarding services for both children and adults to address concerns collaboratively and promptly. Specialist police officers contribute to all risk assessments and safeguarding plans. 75% of sexual offences (59 of 78) recorded a known relationship between offender and victim (with 8 being noted as involving domestic violence). A third of all 'missing from home juvenile' incidents relate to children who are children in care (75 of 233)

A recent inter-agency development has resulted in two mental health specialists supporting police officers when dealing with calls involving mental health difficulties. This ensures mental health support is provided promptly and can reduce the need for more acute interventions under the Mental Health Act 1998.

Cross-agency Domestic Abuse

Work is well underway with the production of a new Domestic Abuse Bill. This will provide a legal definition of domestic abuse, which includes coercive control and economic abuse, as well as physical and sexual abuse. The Bill will give new powers to the police to allow them to issue prevention orders, to protect victims of domestic abuse in an emergency.

A Needs Assessment on domestic and sexual abuse is nearing completion. The level and nature of domestic abuse on the island has been poorly understood and the lack of a whole-system response to it has long been identified. The Needs Assessment will drive a government island-wide Domestic Abuse Strategy to tackle the issue, address prevention and ensure an appropriate multi-agency response is in place; this will include provision for a Multi-Agency Risk Assessment Conference, Independent Domestic Violence Advisors and Independent Sexual Violence Advisors. While Victim Support already provide some services, the estimated numbers of victims of domestic and sexual abuse mean that this is not sufficient to meet needs.

Agencies are working closely together to jointly commission a Sexual Assault Referral Centre for the Island which will mean that victims of sexual assault will no longer need to access services through the police but can refer themselves. The centre will offer advice, medical support and forensic medical examination at the victims' request. This will represent a significant step forward for victims of Domestic and Sexual Assault in the Isle of Man.

Public Health

Health outcome indicators currently available from the Directorate of Public Health show that the health and wellbeing of the Isle of Man population is similar to that found in England. Health and care services are delivered locally wherever possible. Specialist services are commissioned off island by the Department of Health and Social Care – mostly from providers in the North West of England. Levels of completed suicides are monitored and are similar to those in England. Work on a Suicide Prevention Strategy will be commencing later this year.

Child Death Overview Panel

The deaths of all children resident on Island, both expected and not, are currently reviewed by the Isle of Man Child Death Overview Panel to identify any learning. Island child death review arrangements have recently been reviewed in line with the revised arrangements published for England in October 2018. As a result, child death review arrangements are being placed on a statutory footing and a full child death review will be undertaken for each death on island to ensure that local learning is identified and acted upon.

Deaths of People with Learning Disabilities

A retrospective review of deaths of adults with learning disabilities, over the last five years is nearing completion. This will identify emerging themes and make recommendations for service improvement. Those deaths that relate to adults with learning difficulties are now being reviewed as they occur, given the concerns about the issues identified in this group of vulnerable people.

The work of the Safeguarding Board Sub-groups

Action and Implementation Panel

The overall role of the Action and Implementation Panel is to support and co-ordinate the business of the Safeguarding Board and support the implementation of Board decisions. Since the last report the it has:

- Continued working towards a new safeguarding website
- Planned a new training platform
- Undertaken the Safeguarding Standards Audit, including a challenge day

Serious Case Management Review Group

This sub-group is chaired by the Independent Chair of the Safeguarding Board and its purpose is to; consider whether cases notified to the Independent Chair meet the criteria for a Serious Case Management Review; make alternative arrangements to review cases which do not meet the criteria, but learning is possible; monitor the implementation of actions plans which are

developed following all reviews ;ensure that there is a strategic response to themes identified; and monitor the effectiveness of interventions..

During this year, an historic case has been identified which met the criteria for a Serious Case Management Review, the learning will be reported in next year's Annual Report.

Adult's Quality Assurance Subgroup

The Quality Assurance Safeguarding Adults Sub-Group was established to mirror the arrangements in the previous Safeguarding Children's Board, membership has been reviewed, a new work plan has been discussed and work commenced, it has also implemented a Reporting and Learning Process

Dataset – each agency has been requested to align available data with the Safeguarding Board's Business Plan in order to produce a set of multi-agency data, to inform forward planning-this work will be reported in the next Annual Report.

Children's Quality Assurance Sub-Group

The new Chair of the Children's Quality Assurance Sub-Group took up the position in July 2018. The sub-group has taken the opportunity to refresh several practices and procedures.

During the period covered by this report, the group has also:

- Undertaken a case file audit and identified learning
- Audited closed reporting and learning incidents and identified learning
- Revised the Reporting and Learning Process
- Revised the chronologies process.

Each agency has been requested to align available data with the Safeguarding Board's Business Plan in order to produce a set of multi-agency data, to inform forward planning-this work will be reported in the next Annual Report.

Training and Development Group - Children

The Training and Development Group is a long-standing sub-group of the Safeguarding Board. Its primary function is to deliver an annual programme of multi-agency training for people involved in safeguarding and child protection work.

Training is supported by a Safeguarding Board training co-ordinator, training is delivered by off-island specialists, and a pool of local professionals who give their time and expertise, in addition to their work commitments.

Over the past year, the sub-group has had a change of chair, reviewed its membership and addressed the following in its work plan:

- Reviewed the training brochure and re-prioritised courses to support the Safeguarding Board's priorities, and number of times they should be delivered. This will now be an

annual process, brought forward in the year to enable better planning. The review demonstrated that the training delivered is well received, of a good standard and has a positive impact on professionals' knowledge, skill and/or understanding.

Non-attendance at courses is of concern and the possibility of a nominal charge is being explored.

- Established a request process for external agencies to request training to be delivered to them externally.
- Reviewed the existing competency framework and revised how it should operate with a view to re-launching it in 2019.
- Identified a need to review the training pool and ensure its viability in the future.
- Begun discussions on the use of electronic training in the delivery of courses.
- Delivered training to the workforce in the licensing authority and considering how to make this sustainable in the future.
- Identified the need to have a transition plan from the current electronic learning platform to a new one by November 2019 thereby providing easy access to booking places on courses

Children's Multi-agency Safeguarding Training

Nineteen training courses have been delivered at levels one to three to 913 people. across public, private and third sectors on a wide range of courses that cover significant practice issues -details of the courses on offer can be found at the Safeguarding Children Board's website.

Training and Development Group – Adults

The Training and Development Sub-Group for Adults was established in 2018, to reflect the then forthcoming statutory Safeguarding Board's responsibilities. Its work will be covered in the next Annual Report.

In 2018, thirty-five Basic Adult Safeguarding Awareness sessions were held with 394 attendees from all service areas. There have been seven Level 2 training courses with 76 attendees. The number of pool trainers has reduced and is being addressed.

Community Safeguarding Sub-Group

During the past year the Community Safeguarding Sub-Group, chaired by a member of the Third Sector, has concentrated on building the capacity for safeguarding within the Third Sector of charitable, community, faith and sports groups, emphasising the need for high quality training and awareness across both children and adult services. It has also sought to increase the public's understanding of safeguarding and the role which they can play in identifying and reporting concerns. It has explored balancing the needs of community safety with safeguarding principles by engaging with relevant agencies and has identified some good work in this area. Joint and partnership working has been encouraged and the sub-group has participated in the First

Community Portal project and the Isle of Man Bankers' Association Fraud Forum initiatives, both of which seek to protect vulnerable older people. Sponsorship has been achieved for a Forum on Safeguarding within the wider Third Sector in 2019.

Safeguarding Forum 2018

The Safeguarding Forum 2018 was held at The Sefton Hotel with 180 delegates attending, presentations and a choice of workshop were included. The key-note speaker was Dez Holmes, Director, Research in Practice and Research in Practice for Adults. The topic was "Risk, Resilience and Relationship-the Art and Science of Engagement". The presentation emphasised the roles of relationships and building trust, through empathy and listening to children, young people, families, carers and vulnerable adults.

The workshops which were included:

- What Worked for Me – Reflections of Adults who were previously in care.
- General Data Protection Regulation/ Freedom of Information.
- Adult service user engagement.
- Consultation on revised adult protection policy and procedures.

The Safeguarding Board's achievements from 1st April 2018 to 31st March 2019

During 2018-2019 the following have been achieved:

- Established a statutory Safeguarding Board.
- Produced and published statutory regulations and multi-agency safeguarding guidance.
- Established new Board structures and membership.
- Agreed new business priorities and plans for 2019-21.
- Begun the development of a new joint website-to enable access to training courses and a wide range of safeguarding information for professionals, parents/carers, children and vulnerable adults.
- Delivered safeguarding children multi-agency training and completed new training programme.
- Delivered adult safeguarding training.
- Completed the annual Organisational Safeguarding Standards Audit.
- Commissioned a Serious Case Management Review.
- Revised the terms of referenced work plans of sub-groups.

The Safeguarding Board's Business Plan Priorities 2019-21

Looking forward to the forthcoming year and beyond, the Safeguarding Board's priorities are to ensure:

- Everyone understands and is committed to 'Safeguarding is Everybody's Business'.
- Up to date, effective and well understood safeguarding policies, protocols and practices are in place.
- Effective arrangements are in place to identify, assess, prioritise and manage areas of safeguarding risk.
- That the Isle of Man has a workforce equipped and fit for purpose, to deliver effective safeguarding.
- The voices of service users, staff and service providers, influence the planning, delivery and evaluation of safeguarding provision.

End of report