



# TYNWALD COURT OFFICIAL REPORT

RECORTYS OIKOIL  
QUAIYL TINVAAL

## PROCEEDINGS

DAALTYN

HANSARD

**Douglas, Tuesday, 21st August 2018**

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# Tynwald

## Questions for Written Answer

### CHIEF MINISTER

#### 1. Manx Gas Working Group – Work undertaken

The Hon. Member for Onchan (Mr Callister) to ask the Chief Minister:

*What work has been undertaken by the Chief Minister's Manx Gas Working Group?*

**The Chief Minister (Mr Quayle):** The Chief Minister's Gas Regulatory Review Committee first met on Monday 30th October 2017 where its terms of reference were formally agreed. Since then, a range of work has been undertaken in order to fulfil its ongoing remit.

The purpose of the Committee is to consider and provide recommendations and policy advice to the Chief Minister in respect of policy on gas regulation and supply, and to review the current regulatory agreement.

To date, the Committee has heard oral evidence and engaged in questions and answers with six stakeholders comprising statutory authorities, utilities providers, charitable organisations, representatives of a protest group and a corporate organisation.

Additionally, the Committee has received either routine correspondence or formal written submissions, from 11 other bodies or individuals, comprising regulatory authorities, Government Departments, Statutory Boards, a protest group, a member of the public, utility provider and charitable organisations.

The Committee is presently engaging an external resource to review technical regulatory aspects, which together with the Committee's own evidence, will be submitted in a comprehensive final report to the Chief Minister in December 2018.

#### 2. Brexit – Actions taken to mitigate effects of no deal

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Chief Minister:

*What actions he has taken to mitigate the effect having no deal on the departure of the United Kingdom from the European Union will have on all aspects of life for residents and companies on the Island?*

**The Chief Minister (Mr Quayle):** Since the referendum decision in June 2016 determined that the United Kingdom would leave the European Union, the Isle of Man Government has been working diligently and closely with UK politicians and officials to ensure that the Isle of Man is prepared for the impact of the UK's exit from the EU. This has included ensuring that there are arrangements in place to ensure the statute book can continue to function, that administrative and practical issues are anticipated and addressed, and that vital services and economic activity continues unhindered.

This preparatory work is being undertaken on the basis that there may not be a negotiated settlement, but also making allowances for the fact that there may be.

30 Whilst it would be premature to take action at this stage, preparations are underway to ensure that we understand and can mitigate the risks which may be posed by the UK leaving the EU without a negotiated settlement in place.

**3. Brexit –  
People and organisations with whom discussions have taken place**

The Hon. Member for Rushen (Mr Speaker) to ask the Chief Minister:

*Since the start of 2018, whom he has met to discuss the departure of the United Kingdom from the European Union?*

**The Chief Minister (Mr Quayle):** Since the start of 2018 I have met with a wide range of people and organisations across a number of key issues as part of the Isle of Man Government's co-ordinated programme of external engagement.

35 The Isle of Man's engagement with the UK Government regarding its withdrawal from the EU is, at a political level, through quarterly meetings with Robin Walker MP, Parliamentary Under-Secretary of State for Exiting the European Union. I have so far met with Minister Walker on two occasions in 2018, in March and in July. Both occasions provided an opportunity for Minister Walker to update the Crown Dependencies on the latest developments in the ongoing Article 50 negotiations and for the Island to put forward our priorities and update on our work to prepare for Brexit.

40 In June I also attended the 30th British-Irish Council Summit, hosted by the Government of Guernsey. The UK's exit was a key topic of discussion at the meeting, in particular in relation to agriculture and fisheries, economy and trade, free movement of goods and people and the Common Travel Area. The attendees at the Summit included:

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Government of Guernsey	Chief Minister	Deputy Gavin St Pier
	Environment Minister	Deputy Barry Brehaut
Irish Government	An Taoiseach	Leo Varadkar TD
	Minister for Housing, Planning & Local Government	Eoghan Murphy TD
UK Government	Chancellor of the Duchy of Lancaster and Minister for the Cabinet Office	Rt Hon David Lidington MP
	Secretary of State for Northern Ireland	Rt Hon Karen Bradley MP
	Parliamentary Under Secretary of State for Exiting the EU	Robin Walker MP
	Parliamentary Under Secretary of State for Rural Affairs and Biosecurity	Lord Gardiner of Kimble
Scottish Government	First Minister	Rt Hon Nicola Sturgeon MSP
	Minister for UK Negotiations on Scotland's Place in Europe	Michael Russell MSP
	Cabinet Secretary for the Environment, Climate Change and Land Reform	Roseanna Cunningham MSP
Welsh Government	First Minister	Rt Hon Carwyn Jones AM
	Minister for Environment	Hannah Blythyn AM
Government of Jersey	Chief Minister	Senator John Le Fondre
	Minister for External Relations	Senator Ian Gorst
	Minister for Environment	Deputy John Young

I would add that the meetings that I have had as Chief Minister this year are in addition to our overall programme of engagement with UK officials, which have been underway since even before the referendum took place in June 2016. Officers from the Cabinet Office and from other Isle of Man Government Departments are in regular contact with their counterparts in the UK across a wide range of broader policy areas in round table format, as well as in more detailed technical discussions.

#### 4. Brexit – Assessment of likelihood of no deal; Isle of Man Government stance

The Hon. Member for Rushen (Mr Speaker) to ask the Chief Minister:

*What his assessment is of the likelihood and the consequences of a departure of the United Kingdom from the European Union without agreed terms; and what the Isle of Man Government stance is in such a situation?*

**The Chief Minister (Mr Quayle):** The United Kingdom Government is currently in discussion with the European Union to ensure that the United Kingdom's departure from the European Union is conducted in an orderly way. In so doing, it is anticipated that a withdrawal agreement will be finalised which will set out the terms upon which the UK departs. It is anticipated the withdrawal agreement will include provisions for an implementation period which will allow for EU provisions to continue to apply to the UK until the end of December 2020.

The conclusion of the withdrawal agreement and the implementation period are themselves dependent on the UK and EU agreeing terms for their future relationship, and it is in this area where there are political difficulties, both in the UK and in the EU.

To speculate on the likelihood of the success of these discussions would be unhelpful. Similarly, to speculate on the possible consequences would also be unhelpful.

65 However, to ignore the possibility of there being no such agreement would be irresponsible,  
and to that end the Isle of Man Government has been working closely with UK politicians and  
officials to ensure that the United Kingdom and the Isle of Man are prepared for the departure  
of the UK from the EU. This has meant ensuring that there are arrangements in place to ensure  
70 that the statute book continues to function, that administrative and practical issues are  
anticipated and addressed, and that vital services and economic activity continue to function.

Significant preparatory work is being undertaken on the basis that there may not be a  
negotiated settlement. This does though not overlook that this work is necessary should the UK  
achieve the negotiated settlement it is seeking. Regardless of the outcome the Isle of Man will  
need to be able to operate in the new environment that emerges after the UK's exit from the EU  
75 and we are working hard to ensure that the Island is as well positioned as possible.

## TREASURY MINISTER

### 5. Manx notes and coins – Action to ensure quality; complaints about new £1 coins

The Hon. Member for Arbory, Castletown and Malew (Mr Moorhouse) to ask the Treasury  
Minister:

*What action Treasury has taken to ensure the quality of Manx notes and coins in the last five  
years; and what complaints he has received about the new £1 coins?*

**The Minister for the Treasury (Mr Cannan):** Treasury regularly monitors the quality of Manx  
notes and coins via the issuing agent.

Treasury has not received any complaints regarding the quality of the latest Manx £1 coins  
introduced in April 2017.

### 6. Housing – Number of people receiving housing benefit in each of the last 10 years

The Hon. Member for Arbory, Castletown and Malew (Mr Moorhouse) to ask the Treasury  
Minister:

*How many people in Commissioner, Council and private housing were receiving housing  
benefits on 31st March in each of the last 10 years?*

80 **The Minister for the Treasury (Mr Cannan):** On the Island, help with meeting housing costs is  
provided to people on low incomes as an integral part of our means-tested social security  
benefits, namely: income support, employed person's allowance and income-based jobseeker's  
allowance.

85 It would not be possible to state how many recipients of such benefits were living in  
Commissioner, Council and private housing and receiving help with their housing costs on  
31st March in each of the last 10 years without undertaking very extensive research, involving  
the physical examination of literally thousands of case files. At this stage I am not prepared to  
sanction an undertaking of that magnitude, which would necessitate either diverting existing  
staff from the work they are currently doing or engaging and training additional temporary staff.



**7. Isle of Man Steam Packet –  
Inspection of classification documentation prior to purchase; due diligence report**

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Treasury Minister:

*Whether the classification documentation for both the Manannan and the Ben-my-Chree was inspected prior to the purchase of the Steam Packet; whether a copy of Treasury's due diligence report is available to Tynwald Members and the general public; and if so, where it can be inspected?*

90 **The Minister for the Treasury (Mr Cannan):** The classification history of the vessels was inspected prior to the purchase.

A copy of the full due diligence report has been placed on the Treasury website today (Tuesday) and an electronic copy supplied to the Tynwald Library.

**8. Isle of Man Steam Packet –  
Residence of staff; National Insurance and ITIP**

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Treasury Minister:

*Where Steam Packet staff are deemed to be resident (broken down by jurisdiction); and where the National Insurance and ITIP (or the equivalent) deducted from wages and salaries of staff employed by the Steam Packet are paid?*

95 **The Minister for the Treasury (Mr Cannan):** *Directly employed by Isle of Man Steam Packet*  
Isle of Man residents – any deductions for employee payroll taxes and employee National Insurance contributions would be paid in the Isle of Man as would Employer National Insurance contributions.

United Kingdom residents – any deductions for employee payroll taxes and employee National Insurance would be paid in the United Kingdom as would Employer National Insurance.

100

*Seafarers employed through Guernsey Company*

Isle of Man residents – any deductions for employee payroll taxes and employee National Insurance contributions would be paid in the Isle of Man.

105 United Kingdom residents – any deductions for employee payroll taxes and employee National Insurance contributions would be paid in the United Kingdom.

There is one employee resident in another jurisdiction who is paid gross.

**9. High street retailers –  
Review of support prior to 2019 Budget**

The Hon. Member for Arbory, Castletown and Malew (Mr Moorhouse) to ask the Treasury Minister:

*What plans he has to review the support given to high street retailers as part of the preparation for the 2019 Budget?*

**The Minister for the Treasury (Mr Cannan):** As per the Budget construction timetable, the Treasury is currently considering a number of policy issues relating to the 2019-20 Budget relating to the economy.

110 In June this year all Members were written to by the Treasury Minister and invited to submit any relevant suggestions they would like incorporated into the Budget and this provides an opportunity for specific suggestions to be made.

**10. Island residents of less than 12 months –  
Social security benefits available; child benefit in relation to location**

The Hon. Member for Arbory, Castletown and Malew (Mr Moorhouse) to ask the Treasury Minister:

*What social security benefits are available for people who have resided on the Isle of Man for less than 12 months; and whether the Department carries out any research into the location of where a child is being educated for those receiving child benefit payments?*

115 **The Minister for the Treasury (Mr Cannan):** In answer to the first part of the Question, any of the benefits provided in the current social security programme may be available to a person who has resided on the Isle of Man for less than 12 months. However, whether they are entitled to any of them depends on their meeting the entitlement conditions, which will usually include either a National Insurance contributions test (or tests) or a residency condition, depending on the type of benefit concerned.

120 There are different tests for the various benefits and allowances which make up the Island's social security programme. I hope the following will be of help in understanding the above statement.

The social security agreements between the Isle of Man and the United Kingdom, made in 1977, provide that:

- 125
- National Insurance contributions paid in the UK count as if they were paid in the Island for the purposes of claims for short term contribution-based benefits made here, such as incapacity benefit and contribution-based jobseeker's allowance (and vice versa); and
  - 130 • periods of residence in the UK count as if they were periods of residence in the Island for the purposes of claims for child benefit, attendance allowance, disability living allowance and carer's allowance made here (and vice versa).

135 Furthermore, the social security agreements which exist between the UK and certain other countries to which the Island is joined can also help people meet certain benefit entitlement conditions in the Island.

140 So a person may not have to pay National Insurance contributions in the Island before becoming entitled to contribution-based benefits in the Island. Similarly, a person coming from the UK may become entitled to say child benefit or a disability benefit very shortly after they take up residence in the Island.

However, the agreements mentioned above cannot help a person meet the Isle of Man residential condition for any of our income-related benefits, that is: income support, employed person's allowance and income-based jobseeker's allowance.

145 To be entitled to one of these benefits a person must usually, among other things, have been:

- born in the Island;

- ordinarily resident in the Island for a continuous period of at least five years; or
- ordinarily resident in the Island for three or more periods which, when added together, amount to at least 10 years

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or (subject to certain other conditions) is:

- the spouse or civil partner of any person mentioned above;
- the surviving spouse or civil partner of such a person;
- the former spouse or civil partner of such a person; or
- the child of such a person who was (or whose spouse or civil partner was) serving in HM Forces when they were born.

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However, a social security adjudication officer (or an appeal tribunal) may decide that where it would be exceptionally harsh or oppressive to deny a person an income-related benefit because they do not satisfy the Isle of Man residential condition, benefit may nevertheless be awarded to them.

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In answer to part 2 of the Question, the Treasury would not routinely carry out any 'research' into the location of where a specific child for whom child benefit is being claimed is being educated.

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#### **11. Louis Group collapse – Lessons learned, changes; financial product marketing**

The Hon. Member for Arbory, Castletown and Malew (Mr Moorhouse) to ask the Treasury Minister:

*What lessons have been learned and changes made regarding supervision and enforcement as a consequence of the collapse of the Louis Group; and what steps have been taken to ensure the suitability of financial product marketing by independent financial advisers and promoters by employing lessons learned as a result of the Louis Group case?*

**The Minister for the Treasury (Mr Cannan):** The failure of the 'Louis Group' companies in 2012 initially involved the liquidation of Louis Group (IOM) Limited (which was licensed under the Financial Services Act 2008 to conduct business under Classes 2, 4, and 5), Louis Group Structured Fund plc (an unregulated collective investment scheme) and four other companies. Other companies have subsequently been wound up as the liquidators have sought to recover assets for creditors. The joint liquidators' reports are published at: <https://www.pwc.com/im/en/services/advisory/insolvency-cases/insolvency-louisgroup.html>

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#### *Enforcement action*

The Authority is undertaking disqualification proceedings under the Company Officers (Disqualification) Act 2009 (CODA) against a number of former individuals engaged within the former 'Louis Group' branded companies. Those proceedings are ongoing and whilst their existence is a matter of public record, the underlying issues associated with those proceedings are currently sub-judice.

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Three individuals who were party to these proceedings have provided undertakings to the Authority in accordance with section 2 of CODA that they will not act as company officers for an agreed period of time (they are disqualified) and details are available on the Authority's website.

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The Authority believes that further 'learning points' from the collapse of Louis Group may well be identified through this legal process.

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*Developments in regulation*

Regulatory practice evolves in response to local experience and in response to developments in international regulatory standards. A particular development in practice is seldom directly attributable to one situation. However, this answer covers the principal regulatory developments in the years since Louis Group (IOM) Limited was put into liquidation (December 190 2012) which most closely relate to issues that arose in that situation.

*Requirements for Financial Advisers*

The regulatory regime for financial advisers has been reviewed. Significant changes were 195 made in the 2013 update to the Financial Services Rule Book (the Rule Book), and there have been other less significant changes since that time.

The following areas are highlighted as they relate to the competence and conduct of financial advisers and the specific requirements for different categories of client:

200 *Competency:*

Prior to the review financial advisers had to demonstrate that they were competent to advise, however, there were no specific professional qualification requirements.

Currently financial advisers who advise the public must:

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- hold a minimum of a level 4 qualification in financial advice from a designated professional body;
- have signed up to the code of ethics of their professional body; and
- hold an Isle of Man Statement of Professional Standing (SPS) issued by their professional 210 body. An SPS is issued annually and can only be issued to someone who has undergone a fit and proper assessment by the Financial Services Authority to act as a financial adviser and has evidenced they have undertaken at least 35 hours of relevant continuing professional development in the year. To pass a fit and proper assessment an adviser must demonstrate that they hold the correct qualifications and demonstrate sufficient experience. Typically three years' experience is required.

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*Classification of client:*

The Rule Book has always dealt with different categories of client (e.g. institutional and professional clients versus retail clients) and different types of services.

220 The 2013 Rule Book refined the requirements to include a new category of client, 'vulnerable client', where the duty of care is higher. It also clarified that advice could be conducted on a full advice, limited advice or restricted advice basis depending on the service offered by the firm and the service sought by the client.

These changes clarified the responsibilities and protections for different clients and services.

225 *Suitability and disclosure:*

The regulatory regime requires all advice to be suitable for the client and requires it to be positively suitable for retail clients. The suitability requirements have been updated to clarify what is required.

230 Where advice is provided to a client it is the client who makes the decision on whether to proceed. To do this the client needs sufficient information, laid out in an understandable way, to make an informed decision. The regime requires information to be provided to the client about the recommendation, why it is suitable, what charges, fees and commissions will apply, any conflicts of interest etc. These requirements were refreshed as part of the 2013 Rule Book.

The rules for financial advisers are supplemented by guidance issued by the Authority.

235 *Trust and Corporate Service Providers (TCSPs) – conflicts of interest*

There is now an increased scrutiny on the risks arising from conflicts of interest, and the need for firms to properly identify, record and manage their conflicts of interest. The Authority's guidance of January 2017 on this matter can be seen [here](#).

240 There is increased awareness of the risks of Trust and Corporate Service Providers (TCSPs) having client companies which are not merely private arrangements, but have shareholders other than the original beneficial owner, and increased regulatory scrutiny of how TCSPs identify, record and manage the risks in such companies. Typically this takes the form of examination of such companies during onsite visits.

245 In addition, the Authority's [Licensing Policy for Regulated Activities under the Financial Services Act 2008](#) limits the circumstances in which the Authority would consider granting a licence for both investment business (Class 2) and corporate services (Class 4) to the same firm:

Classes 2 and 4 - Class 2 licence permissions may only be combined with Class 4 regulated activity in very limited situations. Normally this would only be permissible if the main regulated activity of the licence holder is Class 2 or 3 activity, and the desired Class 4 activity is limited to incidental activity occasioned in the provision of the typically Class 2 or 3 services to closed ended investment companies or collective investment schemes.\*

\*Extract from the Licensing Policy for Regulated Activities under the Financial Services Act 2008, Introduction, paragraph vii

## **12. Priority Based budgeting – reason, purpose, scope, timescale**

The Hon. Member for Onchan (Ms Edge) to ask the Treasury Minister:

*What the (a) reason, (b) purpose, (c) scope and (d) timescale of the programme for the recent tender for Priority Based budgeting advertised are?*

250 **The Minister for the Treasury (Mr Cannan):** The (a) reason and (b) purpose for the recent expression of interest request was stated in the advertisement on the Government Procurement Portal as:

The Isle of Man Government invites expressions of interest from experienced consultants to assist the Treasury and work with Departments in gathering detailed budget and service related information to inform the effective allocation and prioritisation of funding as part of the yearly budget cycle.

The (c) scope of the assistance sought is to provide resource assistance for the systematic gathering of the specified information for all Government Departments.

255 The (d) timescale is for tender documents to be returned by bidders by 7th September 2018; assessment and appointment to be made as soon as possible in the weeks after.

The programme of activity is planned to provide departmental wide coverage to inform the 2020-21 Budget.

## **POLICY AND REFORM**

### **13. Union Membership – Member numbers**

The Hon. Member for Rushen (Mr Speaker) to ask the Minister for Policy and Reform:

*How many members are represented via Union Membership under the current collective bargaining arrangements?*

260 **The Minister for Policy and Reform (Mr Thomas):** In a report to Tynwald in 2015, when the Public Services Commission was set up, it was reported that there were 1,876 Prospect members of which 1,532 were members of the Government Officers' Association, 254 Whitley Council workers and 90 Prison Officers' Association staff. At that time it was also reported that there were 1,924 Unite members, which comprised Whitley Council workers and civil servants. I have no reason to believe that those figures have drastically changed.

265 However, I will approach all public service unions and staff associations to ask them for current figures and will provide them once they are obtained.

#### **14. Information Commissioner's Office – Plans to increase staffing levels**

The Hon. Member for Garff (Mrs Caine) to ask the Minister for Policy and Reform:

*What plans there are to increase the staffing levels of the Information Commissioner's Office to cope with the increased workload of the General Data Protection Regulation?*

**The Minister for Policy and Reform (Mr Thomas):** A proposal to increase the staffing levels of the Information Commissioner's Office to cope with the increased workload of the GDPR is currently under consideration.

Any changes to staffing levels will be announced in due course.

### **ENTERPRISE**

#### **15. High street retailers – Support by the Department; policy initiatives**

The Hon. Member for Arbory, Castletown and Malew (Mr Moorhouse) to ask the Minister for Enterprise:

*What support the Department provides to help support high street retailers; and what new policy initiatives he plans in this area for the next 12 months?*

270 **The Minister for Enterprise (Mr Skelly):** The Department, through the newly formed Agency, Business Isle of Man, encourages and supports retail within an ever-changing economy.

275 A thriving retail sector is key to a growing economy. This in turn feeds footfall to our high streets, creating a vibrant environment to visit, live, work and invest. The Department has a track record of supporting the sector through existing enterprise assistance and other Government schemes. Currently, businesses in the sector can be considered for:

- the Micro Business Grant Scheme – supports start-ups with training, financial support of up to £6,000 and business mentoring for eight months;
  - the Business Support Scheme – provides 50% grant support of up to £4,500 for assistance with consultancy towards energy surveys and transactional web sites;
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- the Green Business Loan Scheme – supports retail business to become greener and more cost effective with up to £20,000 interest-free loans over four years;
- the Vocational Training Assistance Scheme – makes available up to 30% funding towards training costs (this function was transferred to the Department of Education, Sport and Culture in 2017); and
- the Town and Village Regeneration Scheme – has historically contributed up to 50% towards renewal of shop fronts in regeneration areas and although the fund is now fully committed the Department is investigating whether the scheme can be further extended.

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Isle of Man retailers are encouraged to contact the Department to have an informal discussion about how they may be able to access any of this assistance.

Business Isle of Man is in the early stages of analysing the current strengths, weaknesses and opportunities existing within the retail economy whilst benchmarking against similar towns and regions. The Agency's board includes prominent and experienced retail professionals and the Department has recruited a dedicated Development Manager responsible for the sector (within their domestic economy-focussed role) who is currently spending a considerable amount of time on the high streets meeting businesses to understand their needs and build relationships.

The Agency will continue to work with the Isle of Man Chamber of Commerce to review the recommendations of the retail sector's strategy and will support the Central Douglas Masterplan to push forward the development of key sites within the capital. The Agency will continue the Department's work with the regional chambers of trades and town teams.

Business Isle of Man is also being consulted on the development of the new Area Plan for the East to ensure that this new plan gives opportunity for progressive growth whilst protecting the identity and occupancy of high streets and retail centres in the east of the Island.

With this new focus and the improved public and private sector collaboration which the Business Isle of Man delivers, over the next 12 months the Agency will develop existing policies and bring forward new strategies to ensure that high streets and retail spaces across the island are supported in the most appropriate way, to provide a thriving environment for businesses and shoppers alike, and which adds to the attractiveness of the Isle of Man as a place to live, visit and invest.

#### **16. Castletown Police Station – Latest plans**

The Hon. Member for Rushen (Mr Speaker) to ask the Minister for Enterprise:

*What the latest plans are for Castletown Police Station?*

**The Minister for Enterprise (Mr Skelly):** At the present time the legal process of transferring the property to Manx National Heritage (MNH) is still ongoing. Once the transfer of the property to MNH is complete, MNH will consider the issue and consult with stakeholders.

**EDUCATION, SPORT AND CULTURE**

**17. Reception class children –  
Percentage of pupils to attain the GLD standard**

The Hon. Member for Garff (Mrs Caine) to ask the Minister for Education, Sport and Culture:

*Pursuant to his Answer to Question 50 on 17th July 2018, what percentage of reception class children attained the good level of development (GLD) standard in July 2018, broken down by primary school?*

315 **The Minister for Education and Children (Mr Cregeen):** The relevant data has now been collected from all schools, and is in the process of being checked for accuracy. There will be a final verification by schools on their return in September. Indications are, as stated in the July Answer, that there has been an improvement in the Island's overall Good Level of Development, (GLD) but this will not be confirmed until individual school performance has been verified.

320 Clearly any failure to check these results could lead to an inaccurate Isle of Man average, and also in inaccurate individual school data. We also have to ensure data is sufficiently anonymised as we have some small school cohort sizes where individual children could be potentially identified. Finally, the English figure has yet to be released.

**18. Year 6 children –  
Attainment levels**

The Hon. Member for Garff (Mrs Caine) to ask the Minister for Education, Sport and Culture:

*Pursuant to his Answer to Question 51 of 17th July 2018, if he will publish the attainment levels for Year 6 children, broken down by primary school, and the Island average for 2018?*

325 **The Minister for Education and Children (Mr Cregeen):** The relevant data has now been collected from all schools, and is in the process of being checked for accuracy. There will be a final verification by schools on their return in September. Failure to verify these could result in inaccurate Isle of Man averages, and also in inaccurate individual school data. When finally verified, schools will make their own KS2 attainment data available on their school website.

**19. Student grant budget –  
Breakdown of payments**

330 The Hon. Member for Onchan (Ms Edge) to ask the Minister for Education, Sport and Culture:

*How much was paid from and to the student grant budget broken down by a) payments to students; b) payments to institutions; c) administration costs of the scheme including full time equivalent staff employed; and d) repayments from students in each of the last 10 years?*

**The Minister for Education and Children (Mr Cregeen):** Detailed below are the payments for spilt by categories a), b) and d) as requested. None of the student awards budget is used to cover the administration costs of the scheme.



	a	b	c		d
Academic Year	Maintenance Grants	Payments to Institutions	Administration costs of scheme	FTE staff employed	Loan repayments from students
	£'000	£'000			£'000
2008-09	1,457	9,385	n/a	3.50	n/a
2009-10	1,607	9,794	n/a	3.50	n/a
2010-11	1,591	9,838	n/a	3.50	n/a
2011-12	1,593	10,188	n/a	3.50	n/a
2012-13	1,699	10,485	n/a	3.10	n/a
2013-14	1,643	10,729	n/a	3.50	n/a
2014-15	1,673	9,530	n/a	4.00	45
2015-16	1,473	8,521	n/a	3.50	225
2016-17	1,389	8,162	n/a	3.50	273
2017-18	1,642	8,155	n/a	4.00	69
Total	15,768	94,787	-	-	612

**20. External reviews –  
Independent bodies involved; plans for assessment**

The Hon. Member for Garff (Mrs Caine) to ask the Minister for Education, Sport and Culture:

*Further to his response in the Keys of the 26th June 2018, which independent bodies conduct external reviews of his Department, and how frequently; when the Education Improvement Service was last quality assessed; and what plans he has to commission an assessment in the near future?*

**The Minister for Education and Children (Mr Cregeen):** The Department of Education, Sport and Culture encompasses a broad range of activities and these activities are externally reviewed in a number of ways. As a Government Department we are subject to public scrutiny and, in particular, we are monitored regularly by the Social Affairs Policy Review Committee and by Tynwald. As with all Government Departments, political Members also oversee, challenge and monitor the work of the Department continually assessing performance. The Department also receives regular reviews of all aspects of its work by Internal Audit, which is part of Treasury. Departmental activities are also routinely audited by the Health and Safety Team located in Cabinet Office

All the DESC's functions are also subject to period reviews undertaken by Treasury's Assurance Advisory Division. Financial performance is continually monitored and monthly management accounts produced. Financial performance is also reviewed as part of the annual budget process. In fact, the DESC is currently piloting priority based budgeting to support more effective allocation of resources across Government.

Other external reviews have included the reviews completed by the Scottish Inspectorate in 2013 and 2016, which included much of the Department's work involving inclusion and safeguarding.

Manx Sport & Recreation are externally accredited by QUEST, the UK Sport and Leisure recognised quality assurance tool for facility management and sports development. It takes place over a two-year period with an assessment in year one and a review in year two. This includes a mystery visit and a two-day assessment which is conducted against eight core

355 modules and an additional two choice modules. A full report is provided with an action plan for identified improvements to be delivered prior to the following assessment.

All qualifications offered by our high schools and by UCM are also subject to independent review by the Joint Council for Qualifications (JCQ) in England with the exception of iGCSEs which are monitored through the independent regulations as set out by Cambridge. BTEC  
360 qualifications are also subject to independent verification assessment process.

It is also worth noting that although the Department performs some of the functions of a local education authority, DESC is not an LEA, rather it is an arm of Government, which now includes Arts, Employment Skills and Sport. As such, it would not be possible for one independent inspection agency to cover all these diverse activities.

365 Finally, there are currently no plans to quality assure the Education Improvement Service and it should be noted that the reports produced by this service on our individual schools are already subject to independent review.

### **21. UK higher education – Improved accessibility through grant system**

The Hon. Member for Rushen (Mr Speaker) to ask the Minister for Education, Sport and Culture:

*What plans he has to improve accessibility to higher education in the UK through changes to the grants and loans system?*

**The Minister for Education and Children (Mr Cregeen):** The Department is currently carrying out a comprehensive review of the student award regulations and as part of this review we will  
370 be considering options to increase the amount of maintenance grant available and increase the upper income level for eligibility for a maintenance grant.

The Department will be carrying out a consultation on the principles underpinning the new scheme in the autumn.

## **ENVIRONMENT, FOOD AND AGRICULTURE**

### **22. Great Taste Awards – Selection of local producers and support**

The Hon. Member for Arbory, Castletown and Malew (Mr Moorhouse) to ask the Minister for Environment, Food and Agriculture:

*How are local producers selected and supported by Government in relation to the Great Taste Awards?*

**The Minister for Environment, Food and Agriculture (Mr Boot):** My Department, over the  
375 last two years, has provided a number of Great Taste Award workshops to the Island's food businesses.

These workshops formed part of the Food Matters Strategy where building the reputation of an Isle of Man brand as well as introducing food awards for Manx produce were part of the strategy's 'profit through market and customer focus' initiative.

380 Any business can attend these Great Taste award workshops, which are delivered free by the Food Matters team. At these workshops, which were widely advertised by Manx Radio,

departmental news releases, Isle of Man Newspapers and via social media, businesses are informed how to apply for the Great Taste awards and what support is available from the Food Matters Strategy.

385 Food businesses are also able to apply for potential grant support via the Food Matters Strategy food grants if they fulfil the criteria as shown in Figure 1, which a large number have taken this support.

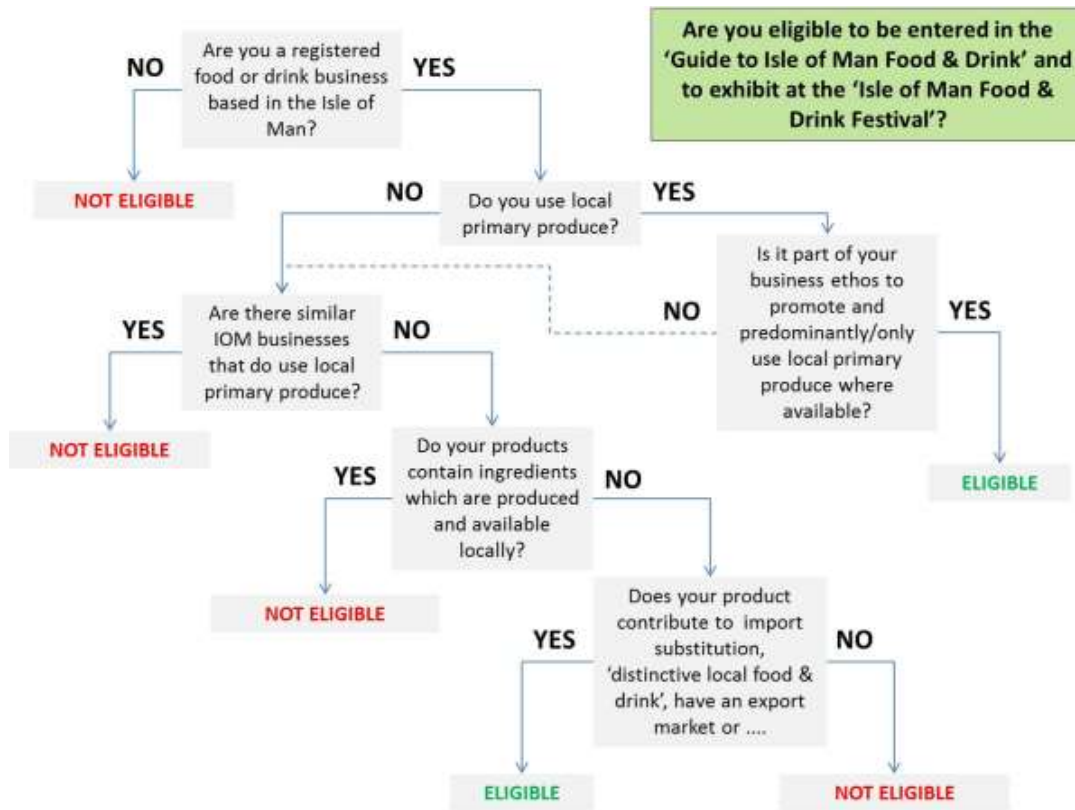


Figure 1

390 Currently no business that fulfils the above criteria has been turned down for support by the Food Matters Strategy and my Department intends to run these free workshops again early next year.

Great Taste Awards are acknowledged as the UK 'Food Oscars'. Since 2015 the Department has supported the industry to get involved and the number of awards has grown as follows:

- 395 2013 – 4
- 2014 – 4
- 2015 – 10
- 2016 – 28
- 2017 – 56
- 400 2018 – 73

405 These returns would be impressive for any region and firmly put the Isle of Man on the map as a 'foodie destination'. However, if the results are analysed on a per capita basis, the Isle of Man can claim to have the highest number of awards per head of population than any other region in the UK or Ireland.

Links to the Great Taste Workshops:

<https://www.manxradio.com/news/isle-of-man-business/great-taste-awards-return/>

- 9<sup>th</sup> Jan 2018

410

<https://www.gov.im/media/1359545/december-agri-food-news-2017-v2.pdf>

[IOM today Article - Help for Food and Drink Manufacturers to Big Taste Awards Event](#)

### 23. Manx products – Classification

The Hon. Member for Arbory, Castletown and Malew (Mr Moorhouse) to ask the Minister for Environment, Food and Agriculture:

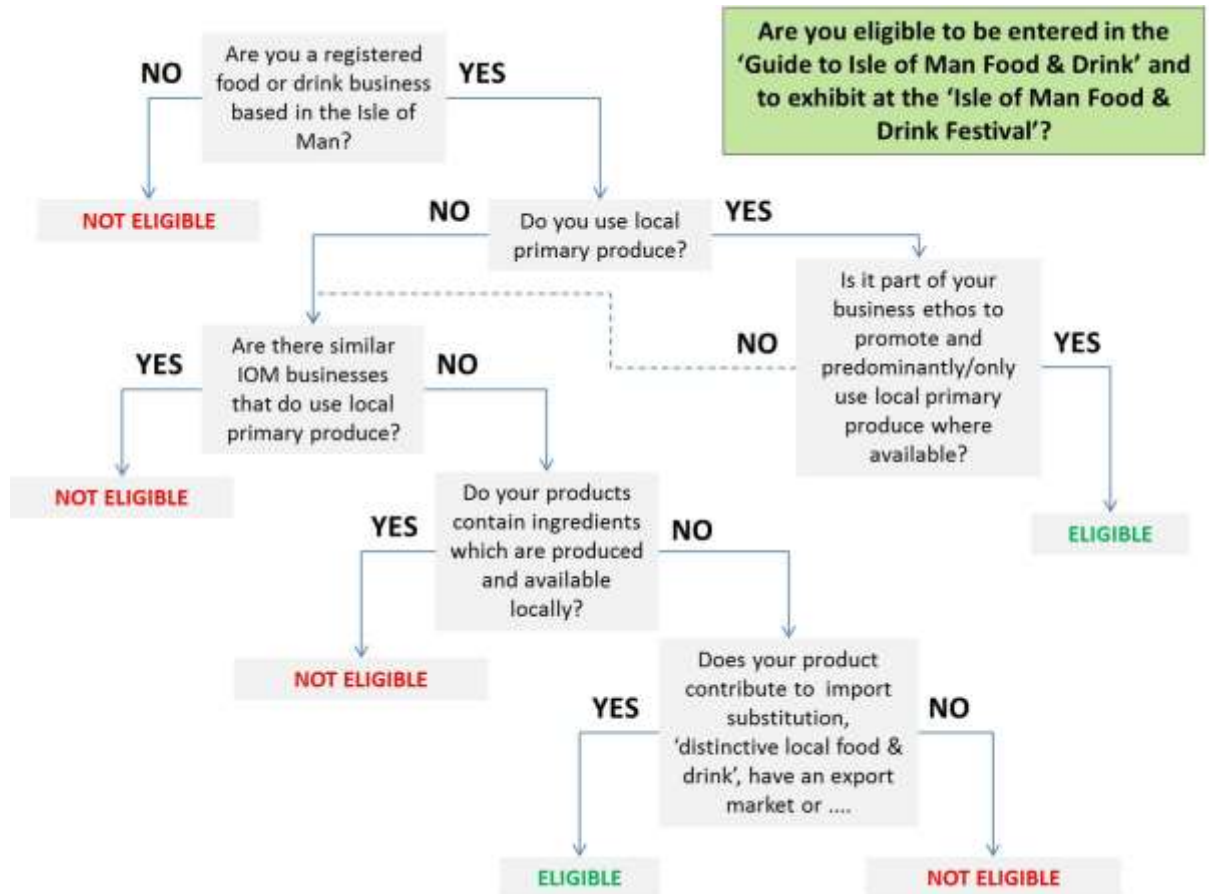
*What percentage of ingredients needs to be used in a product for it to be classified as Manx?*

415 **The Minister for Environment, Food and Agriculture (Mr Boot):** The Food Matters Strategy uses the following assessment criteria (Table 1) to decide if the product falls into what is classified as a Manx product.

A worked example is, if a cake manufacturer uses all Manx products, with the exception of eggs, the product would not be classed as Manx, as local eggs are readily available on Island.

420 The Food Matters Strategy does not take into account the price of purchasing, only if the ingredients used are Manx and are available on the Island. The target is to use 100% local, where available.

Table 1



**24. EU discard ban –  
Effect on Manx fishing industry**

The Hon. Member of the Council, Miss August-Hanson, to ask the Minister for Environment, Food and Agriculture:

*What effect the EU discard ban coming into force on 1st January 2019 will have on the Manx fishing industry without an increase or change in allocation of quota?*

**The Minister for Environment, Food and Agriculture (Mr Boot):** The Landing Obligation (LO) (or discards ban) will come into effect in Manx waters on 1st January 2019, as the final stage of a phased introduction since 2015, and will then require that all catches of regulated commercial fish species on-board a vessel are landed and counted against quota. The legislation was brought in by the EU to eliminate the process of throwing unwanted catches overboard at sea. However, if the relevant quota is not available for a species caught as bycatch (i.e. if a fisherman has no quota for whiting but routinely catches whiting), then there is potential for a fishery to close. Such species are referred to as ‘choke species’ because of their potential to ‘choke’/terminate a fishery.

The Isle of Man fishing industry, DEFA and Bangor University scientists, have collected data on the various bycatch species associated with Manx fisheries for several years now (since 2009) and have actively participated in research to investigate means of reducing the level of bycatch within our local fisheries, in particular the queen scallop trawl fishery, which is the highest impacted sector.

440 The Manx Fish Producers Organisation (MFPO) does not currently hold sufficient quota of all the relevant bycatch species to permit the landing of all bycatch associated with the queen scallop fishery and, to a lesser extent, for the scallop dredge fishery. There is a risk that unless additional quota can be sourced or alternative means of reducing bycatch are used, the fishery is liable to early closure.

445 The long and phased introduction of the Landing Obligation was intended to enable industry solutions to be developed and introduced, rather than simply deal with bycatch via increased quota allocations. While alternative solutions have been pursued to some degree, and exemption options have been sought, it remains the primary responsibility of industry, in collaboration with Government and scientists, to adequately respond to this foreseeable problem.

450 Available data indicates that quota species caught in Manx waters are predominantly undersize, cod (~95% undersized), plaice (~90% undersized), whiting (~90% undersized), haddock (~90% undersized) and therefore they can be more actively reduced by the introduction of Bycatch Reduction Devices (BRDs).

455 For example, the current minimum trawl mesh size is 85mm, based on earlier bycatch research, but recent observations by DEFA enforcement officers indicate that a few queen scallop trawl fishermen are using up to 100mm mesh which significantly reduces bycatch and provides for a better quality (size) target product. This is 15mm above the current legislative requirement.

Similarly, square mesh panels, which retain their open shape under drag pressure, compared to diamond mesh which closes up, are obligatory in *Nephrops* (prawn) trawls in order to reduce fish bycatch, but are not obligatory or currently utilised in the queen scallop trawl fishery.

460 Industry and government should therefore be encouraging, or requiring the adoption of best practice to help reduce fish bycatch; only after BRDs options have been properly introduced and commercially trialled, should quota uplift options be considered as the ultimate solution.

465 However, discussions have been held with UK DEFRA officers to remind them of the quota situation in the Isle of Man and DEFRA has advised that it will look into the possibility of allocating quota uplift to the Isle of Man, but that they would also need to take account of other non-quota fisheries to ensure parity. Under current conditions this may be a long process, however, progress is expected.

470 The Department has a capital grant scheme available, which has already grant funded trials and would be available to fund new gear which fishermen may want to invest in. It is re-assuring to hear that the trials last year clearly established, that fitting lights and square mesh panels to the gear has a significant impact in reducing the volume of bycatch from the Queen Scallops fishery. We understand some fishermen are now adopting this type of technology. However, so far, the Department has not received any grant applications for this purpose this year.

## 25. Single use plastics – Government's strategy and engagement with business

The Hon. Member for Rushen (Mr Speaker) to ask the Minister for Environment, Food and Agriculture:

*If he will undertake to write to businesses who are identified as continuing to use single use plastics, to advise them of Government's strategy and the dangers of their use?*

475 **The Minister for Environment, Food and Agriculture (Mr Boot):** In July, Tynwald agreed the Single Use Plastics Reduction Plan for the Isle of Man Government and the plan is being publicised currently. Within it, the Chief Minister has stated that:

... the next phase will address wider single use plastic issues through-out the Isle of Man and engage with the private sector and the public to minimise usage of single use plastics.

An action plan, complementary to this Government plastics plan, will be developed to tackle single use plastics and plastic litter outside Government, rolling it out to the wider community. Some initiatives proposed for this second phase are stated within the Government plastics plan and my officers are already working with other organisations to raise awareness of the issues and potential solutions. At the shows, they have been asking the public for their views on tackling single use plastics more broadly. We therefore expect to take this matter forward further but my officers' current emphasis is on bringing the new Government plastics plan into action as a first step and providing a good lead to the community whilst raising wider awareness and noting examples of good practice already being shown by many businesses.

However, in the meantime, if businesses were to be identified, the Department would seek to engage with them, with a view to achieving a reduction process.

## 26. Farmers – Additional support in relation to dry conditions

The Hon. Member for Rushen (Mr Speaker) to ask the Minister for Environment, Food and Agriculture:

*How much additional money is likely to be required to support farmers in light of the continued dry conditions?*

**The Minister for Environment, Food and Agriculture (Mr Boot):** Unfortunately there is not a simple answer to this Question. My officers have been working with industry representatives to try to understand the impact of the dry conditions. All farms are affected differently depending on farming system, soils and geographical location.

Indeed, since the weather conditions have ameliorated, grass growth has resumed and many farmers have taken action to increase their winter forage by sowing Italian rye, oats and green crop such as beet, turnips and fodder rape. This will increase costs slightly but, subject to the right weather, should compensate for much of the lost grass growth.

However, many farms, particularly beef finishers, require straw as bedding and cereal as part of the diet for fattening cattle. Cereal yields and straw length have been low, particularly from spring sown crops and cereal and straw costs are high across the UK this year, as demand exceeds supply.

Providing financial support may compensate for increased purchase prices and for other seed and fertiliser inputs for unplanned crops. However, increasing financial support to the industry does not guarantee that the appropriate feed and bedding materials will be available given the UK-wide demand.

In summary, my Department is this week considering the options available to support the industry. There has clearly been an impact on the industry that will continue to be felt through to the spring, with the autumn and winter weather conditions playing a big part in the overall impact on the industry.

**HEALTH AND SOCIAL CARE**

**27. Integrated care strategy –  
Statement on progress**

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Minister for Health and Social Care:

*What progress has been made on the integrated care strategy; and if he will make a statement?*

**The Minister for Health and Social Care (Mr Ashford):** A document entitled ‘Delivering Longer Healthier Lives’, now in its final phase of design production, will be made available to DHSC staff and stakeholders during the full week of events planned by the DHSC, commencing Monday 10th September 2018. It explains the vision for the Isle of Man to strive to become the best small island health and care system, and includes integrated care.

Planning for an integrated care pilot in Peel has progressed well and it will commence in February 2019.

An executive steering group for the pilot, including two Peel MHKs and a DHSC Member, will have its inaugural meeting on 23rd August 2018. Operational delivery group meetings have been progressing well and the project plans are all on course.

Work across the Department to bring about integration in its many forms has been progressing. A series of engagement sessions were repeated 14 times, delivered by the same four Directors during a week in May to generate enthusiasm and buy-in from colleagues and stakeholders. The events received excellent feedback and were attended by 268 people. Events in September are planned to provide more information to colleagues and provide opportunity for their ideas to help transform how the system can work. A stakeholder event is also to be chaired by the CEO as the first of the week’s events.

**28. Community hub provision –  
Statement on progress**

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Minister for Health and Social Care:

*What progress has been made on the provision of community hubs; and if he will make a statement?*

**The Minister for Health and Social Care (Mr Ashford):** The strategy, ‘Health and Social Care in the Isle of Man – the next five years’, was unanimously endorsed by Tynwald, in October 2015. Commitment to this plan was reaffirmed in the Council of Ministers’ Programme for Government 2016-21, published and endorsed by Tynwald in January 2017.

Included in the plan is the development and implementation of integrated care across the Isle of Man.

There are currently examples of effective multidisciplinary working and collaborative care across the Island. In order to achieve our objective of genuine integration of care in the community, the Department envisages setting up locality teams across the Island, each based at ‘integrated care hubs’.

A project team was established in April 2018 with the objective of researching, developing, implementing and evaluating an operating model pilot of integrated person centred care for



people registered with Peel Medical Centre. This will involve consultation and engagement with the local community, service users, stakeholders and care providers who will co-design the model.

540 The pilot project will focus on people aged 18 years and over and will build on existing good joint working practices within the community care setting. The project team plans to implement the pilot early in 2019. Once this has been shown to be working effectively it is proposed to establish hubs around the Island in a planned, staged way.

**29. DHSC staff –  
Progress on provision of crèche and pre-school facilities**

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Minister for Health and Social Care:

*What progress has been made in the provision of crèche and pre-school facilities for the young children of DHSC staff; and if he will make a statement?*

545 **The Minister for Health and Social Care (Mr Ashford):** As the Hon. Member will be aware, the Department has previously examined proposals in relation to the provision of child care facilities. In doing so the Department had to take into account the set up and ongoing costs of such provision, including any costs that may not be covered by any fees charged. The ability to staff and maintain such a facility, regulatory compliance and the likely demand and location of such a facility are also factors that needed consideration.

550 In light of the above and the potential costs vs benefits there are no plans to proceed at this time. However, the matter will continue to be kept under review and should demand and financial challenges change; it may be something we will consider in the future.

It is also important to note that consideration of any future provision of such a facility should not just be looked at from a silo mentality of DHSC, but in the wider cross Government context.

555 While DHSC employs many key workers, so do other Departments such as Education and Home Affairs; and any future proposals for the development of any such facility should look at the wider cross Government context of any potential benefits, should they exist, and not simply be centred around one single departmental entity.

**30. Sepsis and septicaemia –  
Number of deaths in each of the last five years**

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Minister for Health and Social Care:

*How many people have died from sepsis and septicaemia in each of the last five years?*

**The Minister for Health and Social Care (Mr Ashford):** Deaths from sepsis (including septicaemia) in each of the last five years are shown in the table below:

Deaths from Sepsis (including Septicaemia) on the Isle of Man

Year*	Number of deaths
2013	2
2014	8
2015	12
2016	6
2017	8
Total	36

560

\* Year death was registered, not necessarily the year of death

### 31. West Midlands Quality Review Service – Details on failings classed as immediate risk

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Minister for Health and Social Care:

*What failings classed as immediate risk by the West Midlands Quality Review Service were already listed in the risk register; what they were; when they had been listed; what subsequent action has been taken; in which instances remedial action has not been taken; and what the outstanding action points are?*

**The Minister for Health and Social Care (Mr Ashford):** The West Midlands Quality Review Services (WMQRS) was commissioned to undertake reviews of the breadth of health services.

Each report was published several months after the completion of the reviews on site. Immediate risks were identified to the DHSC, usually at the time of the review or within five days of completion of each review. Actions to address the immediate risk were taken and shared with the DHSC CEO and WMQRS; and were referred to in the final published reports.

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A review follows of immediate risks and how they were dealt with.

*Review 8 (March 2018): Immediate risks on the Hospital's Directorate Risk Register*

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The review covered the following services: Ambulance Services (Emergency Ambulance, Patient Transport and Air Ambulance), Cardiac and Coronary Care, Respiratory, Endocrine Services, Anticoagulation, Dermatology, Therapy Services, (Physiotherapy, OT, SALT, Dietetics), Podiatry and Pharmacy Services

575

Immediate risk associated with prescribing issues in Oncology: Increased activity and difficulties with capacity within the Oncology Service added to the Hospital risk register in December 2015, due to increasing risk of errors.

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Two immediate risks relating to the Cardiac and Coronary Care patient pathway were identified: temporary (transcutaneous) pacing has been highlighted as risk to the Hospital's Patient Safety and Quality Committee in 2015 and reviewed again in 2016. A protocol for managing the rare occasion when a patient will need pacing out of hours has been in place which mitigates the risk to an acceptable level; hence it was not entered on the Hospital risk register. It is a risk the organisation has reduced as far as is practicable and has accepted.

585 Delays with clinical correspondence in general (not specifically cardiology) was added to the risk register in October 2017 various actions were taken to reduce the risk and over time, difficulties have been experienced in different parts of the organisation. This risk is not currently on the risk register as the issue in cardiology were addressed very quickly.

590 Ambulance Service risks were not on the Hospital risk register at the time of the review, as the service was part of the Community Division at this time. There were some risks passed from the Community risk register to the Hospital risk register when the service transferred from one to the other in January 2017. These were not reflective of the immediate risks identified via the WMQR. All the immediate risks for Ambulance Service were addressed very quickly and are reported as such in the final published report.

*Review 7 (Oct 2017): Immediate risks on the Hospital's Directorate Risk Register*

595 Review covered the following services; Transfer from Acute Hospital Care and Intermediate Care, Care of Older People Living with Frailty, Musculo-Skeletal Patient Pathway, Care of People with Chronic Pain, Care of People with Drug and Alcohol Problems, Screening Services.

Immediate Risks identified by WMQRS.

600 An individual's patient care risk were not on the Hospital risk register, however the challenges associated with recruiting the right staff with the right skills has been high on the Hospital risk register since 2013, mitigation for this risk has been mixed with some although limited success. Becoming an employer of choice is a key aim for the future and features on events planned in September 2018.

605 Antibiotic Guidelines identified as an immediate risk: the lack of antimicrobial pharmacist had been on the risk register since May 2016, DHSC agreement to recruit was made in August 2017, an appointment has been made, awaiting colleague commencement.

*Review 6 (April 2016): Immediate risks on the Hospital's Directorate Risk Register*

610 The review covered the following areas: Ramsey Cottage Hospital, Adult Community Nursing Teams, and Noble's Hospital: Renal, Stroke and Imaging Services, Mental Health Services,

The environmental risks associate with the renal unit at Noble's Hospital were not on the overall Hospital risk register, but were on the Medical Division's risk register with some controls in place to minimise risks.

Screening for atrial fibrillation was not on the Hospital risk register.

615 A potential treatment delay, for patients with suspected stroke was on the Hospital risk register in June 2016. This has subsequently fully resolved through a 24/7 Thrombolysis Service introduced in May 2018.

620 Waiting times for routine ultrasound was not on the overall Hospital risk register but was on the Diagnostic Division's risk register. Waiting times for MRI scans was on the Hospital risk register from 2015, this is now resolved through additional capacity.

*Immediate Risk/Risks on the Mental Health Service Risk Register*

625 Immediate risk for in-patient ward for older people at Grianagh Court had several ligature points and did not have anti-barricade doors. On the Mental Health register from 2013, action to replace the facilities for in-patients Mental Health Services came to fruition when a purpose built acute inpatient facility designed and incorporating a full set of anti-ligature and anti-barricade measures, (Manannan Court) became fully operational in April 2017.

*Review 5 (Oct 2015): Women's and Children's Services*

630 Immediate risks identified were; ongoing training of midwives, medical staff did not have up-to-date training in neonatal life support although they had undertaken EPLS or APLS training and lack of shared care for surgical patients. None of these risks were on the Hospital risk register at that time of the review. The division has a mandatory training database and holds regular skill drills and 'PROMPT' training.

635 *Review 4 (Oct 2014): Cancer and Specialist Surgery*

Immediate risk identified included for Specialist Surgery; Breast Service: The lack of cover for absences of the oncologist. This was not on the risk register at the time but capacity and demand around oncology in general is currently on the risk register. Attendance at MDTs including breast MDTs is monitored through the more robust governance arrangements which are in place around cancer services.

640 Colorectal: At the time of the review one surgeon was performing the vast majority of the operations on patients with colorectal cancer. This was not on the risk register at that time. Attendance at MDTs including colorectal MDTs is currently monitored through the more robust governance arrangements which are in place around cancer services.

645 Ophthalmology: Three risks around ophthalmology related to anaesthetic practice waiting times and care of children. None of these risks were on the risk register, although the issue relating to anaesthetic practice had been subject to an external review which indicated this was within the range of acceptable practice but not the most up to date practice. This issue has now been resolved. A specialty doctor with an interest in paediatrics had been appointed to address the paediatric issues and work around waiting lists has delivered improvements to waiting lists although further improvements are still to be made.

650 Immediate Risks identified in Cancer Services; Haematology Multidisciplinary Team Meetings (MDT): This was not on the risk register at that time. Attendance at MDTs including breast MDTs is monitored through the more robust governance arrangements which are in place around cancer services. Plans to improve cancer commenced with a programme of work for QuIP which ran throughout 2015, the Medical Director (2014-17) lead on this programme of improvement in 2015-16.

655 Care of people with cancer: This was not on the risk register at that time. Re-prioritisation of suspected cancer ('two week wait') referrals from GPs and limited data for cancer performance available; The practice of re-prioritisation of 2 week referrals was ceased at the time, and there are much more robust governance arrangements and capacity in place to track and monitor performance against the national cancer standards. Significant improvements have been evident in cancer services under the Director of Hospitals since 2017.

665 *Review 3 (July 2014): Clinical Governance Systems.*

There were no immediate risks for the Hospital's Directorate.

670 Immediate Risk/ Risks on the Mental Health Service Risk Register. The RiO Clinical system used in MHS was subject to repeated downtimes without prior notification. During these times staff did not have access to clinical records about the care of mental health patients. Issues with Rio were added to the Risk register in 2012. GTS introduced significant measures to minimise and mitigate this risk. Down time is now infrequent and staff are notified in advance. An upgrade of RiO is intended to resolve any residual issues.

675 *Review 2 (March 2014): Acute Medical Admissions and Long Term Conditions*

Immediate risks identified were; 24/7 Temporary Pacing Temporary (transcutaneous) pacing has been highlighted as risk to the hospitals Patient Safety and Quality Committee in 2015 and reviewed again in 2016. A protocol for managing the rare occasion when a patient will need pacing out of hours has been in place which mitigates the risk to an acceptable level, hence it was not entered on the hospital risk register it is a risk the organisation has reduced to a far as practicable and has accepted.

680 Ward pharmacy support added to the Hospital risk register in August 2016, issue not yet resolved across the hospital and remains a risk.

685 *Review 1 (Nov 2013): Immediate risks on the Hospital Risk Register*

The review covered Emergency Department, Theatre and Anaesthetic Services, Adult Critical Care', 2012.

690 Immediate risk around staff vacancies and 24/7 emergency theatre, and critical care service had no medical lead. The challenges associated recruiting the right staff with the right skills has been high on the Hospital risk register since 2013. Recruitment into anaesthetics posts has addressed the risk areas.

**32. Dementia village –  
Progress on investigations**

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Minister for Health and Social Care:

*What progress has been made in investigating the feasibility of a dementia village; and if he will make a statement?*

**The Minister for Health and Social Care (Mr Ashford):** The Department studied the feasibility of a dementia village with a provider called Belong Limited. Unfortunately it was found that a dedicated dementia village would not be affordable or sustainable.

695 The following criteria were used in the assessment:

1. Number of target households within a 10 mile radius of the site. Criteria set; 30,000 target households (Professional Rewards, Active Retirement and Alpha Territory) within 10 mile radius of site or 15 minute drive time.

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2. Site attributes. The site should provide for an optimum village model of six households of 12 bedrooms, plus 26 apartments (mix of one and two bedroom). We would look for outline planning permission for three floors, and the village facilities in the core of the building and in a prime accessible position. There would need to be space for sufficient parking.

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- Desirable location – house price £250k upwards
- High 'visibility'/street presence – e.g. in town centre or on main A-road- Ideally close positioning in a town centre and just a short walk to the local shops. Near to a hospital.
- Good transport connections for both staff and customers, near a train station and bus connections.
- Proximity to a staffing pool we employ approximately 150 staff, including 7/8 registered nurses.
- Site size minimum 1.5 hectares to fit minimum of six households, 26 apartments and village centre facilities
- Local competition – we would be interested in other nursing home and dementia specialist provision and private/extra care apartments

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3. Financial appraisal. Belong to undertake after the above is satisfied.

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Belong identified concerns about feasibility and so a financial appraisal was not undertaken. It is not our intention to progress at present.

The Department is developing a model of integrated care which includes services for people with dementia. This will help people's needs to be met within or close to the communities they live and will improve outcomes for individuals within those communities.

HOME AFFAIRS

**33. Speeding offences during TT fortnight –  
Prosecutions and action; nationality**

The Hon. Member for Arbory, Castletown and Malew (Mr Moorhouse) to ask the Minister for Home Affairs:

*How many people was action taken against and of these how many were prosecuted for speeding during the period from the Saturday of practice week to the Sunday following TT week (16 days), in each of the last five years categorised by nationality?*

725 **The Minister for Home Affairs (Mr Malarkey):** Note: Nationality data is not available for speeding prosecutions. As an indication of nationality country (from main address of subject) has been used. It is possible that some addresses provided do not match the nationality of the subject.

Prosecutions for speeding in each of the last five years, for offences committed during TT periods:

Type of Action	Country of Residence	2014	2015	2016	2017	2018	Grand Total
Caution by Police	ISLE OF MAN	1	2	2	5	1	11
	UNITED KINGDOM			4	1		5
<b>Caution by Police Total</b>		<b>1</b>	<b>2</b>	<b>6</b>	<b>6</b>	<b>1</b>	<b>16</b>
Prosecution	ISLE OF MAN	40	3	7	6	9	65
	UNITED KINGDOM	25	5	6	3	5	44
	SPAIN					2	2
	REPUBLIC OF IRELAND	1	1				2
	NETHERLANDS	1					1
	FRANCE	1					1
<b>Prosecution Total</b>		<b>68</b>	<b>9</b>	<b>13</b>	<b>9</b>	<b>16</b>	<b>115</b>
Endorsable FPN	UNITED KINGDOM	7	4	13	23	88	135
	ISLE OF MAN	2	3	10	29	68	112
	GERMANY	1		2	3	13	19
	FRANCE	3		1	3	6	13
	REPUBLIC OF IRELAND	1		1	1	4	7
	NETHERLANDS	1			1	3	5
	ITALY				1	3	4
	UNITED STATES OF AMERICA			1		2	3
	SWITZERLAND					3	3
	BELGIUM			1		2	3
	SWEDEN					3	3
	AUSTRIA					2	2
	Unidentified					2	2
	SPAIN					2	2
	AUSTRALIA			1			1
	MALTA					1	1
POLAND					1	1	
<b>Endorsable FPN Total</b>		<b>15</b>	<b>7</b>	<b>30</b>	<b>61</b>	<b>203</b>	<b>316</b>
<b>Grand Total</b>		<b>84</b>	<b>18</b>	<b>49</b>	<b>76</b>	<b>220</b>	<b>447</b>

**34. Domestic abuse –  
Needs assessment; action; publication**

The Hon. Member for Douglas Central (Mrs Corlett) to ask the Minister for Home Affairs:

*What recent needs assessment he has made in relation to domestic abuse; what action he has taken as a result; and if he will publish the needs assessment?*

**The Minister for Home Affairs (Mr Malarkey):** A Domestic Abuse Needs Assessment was  
730 commissioned and then delivered in September 2017.

The report was reviewed by the Safeguarding Children’s Board and the Safeguarding Adults Partnership. It is now envisaged information from the report and other sources will be fed into the current needs assessment into Substance Misuse and Sexual Health, (which addresses issues including domestic abuse) led by Public Health.

735 Safeguarding has taken the decision that domestic abuse sits with them and very recently appointed a manager to lead in this area. The manager has already met with senior management within Prison and Probation who are currently operating a small pilot working with victims of domestic abuse perpetrators. We have moved forward since 2017 and therefore once we are in a position to do so an update will be provided on progress.

**35. Legal cases –  
Review of current legislation in relation to anonymity**

The Hon. Member for Onchan (Mr Callister) to ask the Minister for Home Affairs:

*Whether he will review the current legislation in order to provide anonymity in certain legal cases until after conviction?*

740 **The Minister for Home Affairs (Mr Malarkey):** The Department does not intend, at this time, to review the current legislation in order to provide anonymity in certain legal cases until after conviction. However, subject to the necessary approvals, it is intended to conduct a consultation exercise on a Bill dealing with sexual offences and obscene publications, in the autumn. The consultation will pose certain questions in relation to the important matter the Hon. Member  
745 for Onchan raises, which will inform the Department as to the views of the public on the issue of anonymity in relation to certain criminal proceedings.

**36. Fire and Rescue Service –  
Fires owing to dry conditions; need for additional funds**

The Hon. Member for Rushen (Mr Speaker) to ask the Minister for Home Affairs:

*Compared to the same period in 2017, how many additional fires have been attended by the Fire and Rescue Service owing to the continued dry conditions; and whether additional funds will be required for call outs and promoting awareness?*

**The Minister for Home Affairs (Mr Malarkey):** Between April and the middle of August 2017 the Fire and Rescue Service attended 57 outside fires. Of these, 15 call outs were as a result of fires on railway embankments.

750 In the same period in 2018 the Fire and Rescue Service attended 100 outside fires. Of these, 35 call outs were as a result of fires on railway embankments. The Service has therefore attended 43 more outside fires in 2018 compared to the same period in 2017.

Furthermore, some of the outside wildfires attended this year have been significant in both size and duration, with some requiring resources from five of the seven fire stations to be  
755 deployed for a significant time.

The promotional awareness is carried out in cooperation with our partners, and has no impact upon the service revenue budget.

The impact of the any additional costs associated with greater number of call outs will be assessed and discussed with the Department towards the financial year end.

### **37. Port Erin Fire Station – Relocation date**

The Hon. Member for Rushen (Mr Speaker) to ask the Minister for Home Affairs:

*When he expects Port Erin Fire Station to relocate?*

760 **The Minister for Home Affairs (Mr Malarkey):** It is expected building works will be finished during the middle of September with the relocation taking place during October 2018.

## **INFRASTRUCTURE**

### **38. Pier Head, Liverpool – Possible extension of contract; future facilities, infrastructure**

The Hon. Member for Onchan (Mr Callister) to ask the Minister for Infrastructure:

*Whether the current contract between the Isle of Man Steam Packet Company and Peel Holdings relating to the Pier Head site in Liverpool can be extended beyond 31st December 2019; what facilities and infrastructure will be in place by 1st January 2020; and whether facilities and infrastructure will be available when 2020 TT bookings formally open to the public in 2019?*

765 **The Minister for Infrastructure (Mr Harmer):** The Department has no contractual rights regarding the current landing stage at Pier Head, Liverpool, and is not party to the detailed contractual agreement between the Isle of Man Steam Packet Company (IOMSPCo) and the Mersey Docks and Harbour Company Ltd, part of the Peel Group of companies. Nevertheless, the Department is including the temporary continuation of usage of the existing site into its agreement for the new site assuming the landing stage is still in a serviceable condition for vessel berthing.

770 At the present time, the proposed date for opening new facilities at the Princes Half Dock is the end of March 2020, therefore the current landing stage will still be in use on 1st January 2020 and when the 2020 TT bookings formally open to the public in 2019.



**39. Prince's Half-Tide Dock –  
Details of purchase**

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Minister for Infrastructure:

*Whether the purchase of the Half-Tide Dock has been completed; and what preconditions were attached to the purchase by either party?*

**The Minister for Infrastructure (Mr Harmer):** The purchase of the Prince's Half-Tide Dock has not yet been completed, and therefore the preconditions by either party are not yet determined.

**40. Prince's Half-Tide Dock –  
Planning approval for conversion to a ferry terminal**

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Minister for Infrastructure:

*Whether planning approval has been sought for the conversion of the Half-Tide Dock for use as a passenger and car ferry terminal?*

775 **The Minister for Infrastructure (Mr Harmer):** Planning approval has not yet been sought for the new ferry terminal. A public consultation exercise will commence shortly prior to submission.

**41. Prince's Half-Tide Dock –  
Consultants and architects**

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Minister for Infrastructure:

*What consultants and architects are being retained to design and supervise the works at the Half-Tide Dock?*

780 **The Minister for Infrastructure (Mr Harmer):** The Manser Practice has been appointed to design the project. No appointments have made for supervision at this stage.

**42. Prince's Half-Tide Dock –  
Details on appointment of AECOM**

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Minister for Infrastructure:

*When and by whom AECOM was appointed as project lead for the Half-Tide Dock; and what their terms of reference are?*

**The Minister for Infrastructure (Mr Harmer):** AECOM have not been appointed as project lead for the new ferry terminal project at Prince's Half-Tide dock. The project lead is the Manser Practice, supported by AECOM, who are part of Manser's team. The appointment is on a multi-disciplinary basis but the contract is with the Manser Practice only.

**43. Prince's Half-Tide Dock –  
Progress in building infrastructure**

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Minister for Infrastructure:

*What progress Liverpool City Council has made in building the necessary infrastructure to enable passengers and vehicles to gain access to the Half-Tide Dock after conversion?*

785 **The Minister for Infrastructure (Mr Harmer):** Liverpool City Council has obtained planning approval for the necessary road infrastructure to the boundary of the proposed ferry terminal site at Prince's Half-Tide Dock. This work is known locally as the Northern Link Road (NLR). Tenders for the NLR are to be returned on 20th August 2018.

790 We understand that the Council expects to commence construction works in October 2018, to be completed in around 12 months. Passenger access via the existing footbridge is not a matter for Liverpool City Council.

**44. Isle of Man Steam Packet Company –  
Classification of vessels; company details; dry-dock and inspection**

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Minister for Infrastructure:

*Which company classifies the vessels owned by the Steam Packet; where the classification documentation is held and whether it is available for public inspection; how often each vessel needs to be dry-docked and inspected; and when the last time was that each vessel was dry-docked and inspected?*

795 **The Minister for Infrastructure (Mr Harmer):** The company that classifies the vessels owned by the Isle of Man Steam Packet Company (IOMSPCo) is the Lloyds Register Group Ltd (Lloyds Register) in the case of the *Ben-my-Chree* and Det Norske Veritas Gemanischer Lloyd (DNV GL) in the case of the *Manannan*. The classification certificate, which is not available for public inspection, is held by Lloyds/DNV GL Register and the IOMSPCo.

With regard to the two vessels currently in use by the IOMSPCo, the *Manannan* requires an annual inspection for which the vessel is dry-docked, and the *Ben-my-Chree* is dry-docked and inspected every two years. Both vessels were inspected and dry-docked earlier this year.

**45. Isle of Man Steam Packet Company –  
Progress regarding new vessels**

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Minister for Infrastructure:

*What progress has been made regarding the specification for the new vessels required to replace the Ben-my-Chree and the Manannan?*

800 **The Minister for Infrastructure (Mr Harmer):** In discussions with the Isle of Man Steam Packet Company (IOMSPCo) the Department believes the IOMSPCo is in the process of developing an outline specification for replacement vessels for the *Manannan* and the *Ben-my-Chree*, although the outline work is not yet complete because the Department is still accessing the socio economic factors that would help to shape the new User Agreement.

**46. Isle of Man Steam Packet Company –  
Consideration of use of LNG in new vessels**

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Minister for Infrastructure:

*In specifying the new vessels to replace the current Steam Packet craft, whether the use of Liquefied Natural Gas (LNG) has been considered as an alternative to low sulphur diesel?*

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**The Minister for Infrastructure (Mr Harmer):** The Department can confirm that it is considering specifying the use of vessels capable of using Liquefied Natural Gas (LNG) and/or low sulphur diesel, when determining the requirements of the next User Agreement.

**47. Isle of Man Steam Packet Company –  
Type of new vessels**

The Hon. Member for Douglas South (Mrs Beecroft) to ask the Minister for Infrastructure:

*Whether the new Steam Packet vessels will be for passengers and cars only in order to enable the Half Tide Dock to be used on a year-round basis; if so, what arrangements are being made to handle freight?*

810

**The Minister for Infrastructure (Mr Harmer):** The Isle of Man Steam Packet Company's considerations regarding new vessels will be to replace the *Manannan* and the *Ben-my-Chree* for multi-purpose vessels which are equipped to handle passengers, vehicles and freight.

The proposed new facilities at Liverpool are designed to handle a range of vehicles other than cars, giving provision for accompanied and unaccompanied freight, albeit that some contract and planning conditions may be applied.

**48. Port Erin Marine Biological Station –  
Progress on development**

The Hon. Member for Rushen (Mr Speaker) to ask the Minister for Infrastructure:

*What progress is being made with the development of the Port Erin Marine Biological Station?*

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**The Minister for Infrastructure (Mr Harmer):** The exchange of the former Port Erin Marine Laboratory took place on 15th August 2018, between the Department of Infrastructure and Delgatie Ltd.

Delgatie Ltd is to seek planning permission for a mixed use development including part residential, retail, non-retail and commercial.

**49. Quayside North planning application –  
Planning; financial regulations compliance; bus passenger provision**

The Hon. Member for Rushen (Mr Speaker) to ask the Minister for Infrastructure:

*Who will hear any planning appeal in respect of the Quayside North planning application; whether financial regulations have been complied with regarding the sale; who was consulted prior to putting the application in; and what provision will be made for bus passengers, either as part of this development or elsewhere, if the bus terminus is to be relocated?*

820 **The Minister for Infrastructure (Mr Harmer):** The planning application for the Quayside North development will be considered by the Planning Committee. Any appeal will be heard by the Minister for Environment, Food and Agriculture.

Financial regulations have been complied with in relation to the sale.

825 The developer is solely responsible for submitting the planning application and undertaking consultation. The Department's input into this has been via the Highways Authority as a statutory consultee.

The development will include new shelters and canopies for bus passengers, an information centre, drivers' welfare facilities and public toilets. The entire pavement fronting the Lord Street elevation will be repaved.

#### **50. Richmond Hill – Reason for resurfacing**

The Hon. Member for Rushen (Mr Speaker) to ask the Minister for Infrastructure:

*Why Richmond Hill has required resurfacing?*

830 **The Minister for Infrastructure (Mr Harmer):** Richmond Hill is being surface dressed, not resurfaced. Richmond Hill was reconstructed in 2010 and surface dressing is part of the designed preventative maintenance programme for the road. It will be resurfaced after approximately 25 years. Repeating this pattern of maintenance will ensure that the road exceeds its 40-year design life.

835 Surface dressing is one of the most cost-effective forms of highway maintenance. The Department normally aims to surface dress new roads seven and 10 years after they are initially laid.

#### **51. Long-term leaseholders – Policy on freehold buy-out scheme**

The Hon. Member for Rushen (Mr Speaker) to ask the Minister for Infrastructure:

*What his policy is on supporting a scheme to permit long-term leaseholders to buy out the freehold on their property?*

840 **The Minister for Infrastructure (Mr Harmer):** Part 5 of the Housing (Miscellaneous Provisions) Act 2011 provides for the compulsory acquisition of a landlord's freehold interest by qualifying tenants in certain circumstances of default by the landlord. However these powers are not as extensive as those now found in neighbouring jurisdictions.

The Department has not considered the matter in any detail, as it is currently out with the legislative programme, but is broadly supportive of the concept of wider enabling powers for the acquisition of freehold interests by leasehold tenants.

**52. Rental properties –  
Progress on introduction of minimum standards**

The Hon. Member for Rushen (Mr Speaker) to ask the Minister for Infrastructure:

*What progress is being made with introducing minimum standards for rental property?*

845 **The Minister for Infrastructure (Mr Harmer):** There are currently no regulations or minimum standards relating solely to privately rented property.

There are however provisions in a number of pieces of existing legislation that apply to housing standards, which includes all private rental housing. General powers for disrepair and unfitness of property are vested in the relevant local authority with environmental health officers of the Department of Environment, Food and Agriculture acting as their agent in most cases. In addition, fire safety provisions apply to all flats and houses in multiple occupation, and responsibilities for general health and safety and gas safety lie with all landlords, either public or private.

850 The Department is progressing a Landlord Registration Bill which, if enacted, will make it a legal requirement for landlords to register their properties onto a central register and will require that minimum property and operation standards are met for all privately rented property. As relevant provisions relating to landlord activities are currently contained within a wide range of legislation, this Bill will help to provide clarity to private landlords on the basic requirements and responsibilities they are expected to achieve.

855 It is intended that enforcement under the provisions of this Bill, particularly in respect of property condition, will be carried out in conjunction with the Department for Environment, Food and Agriculture, as is currently the case.

The Bill is in the process of being drafted.

**53. Highways legislation –  
Plans to include unadopted roads**

The Hon. Member for Rushen (Mr Speaker) to ask the Minister for Infrastructure:

*What plans there are to extend the scope of highways legislation to include unadopted roads?*

865 **The Minister for Infrastructure (Mr Harmer):** There are no plans at present to extend the scope of highway legislation to include unadopted roads.

It is up to road owners or residents to offer their road for adoption and for them to pay for it to be brought up to standard prior to being adopted.

870 Changing the law to allow the Department of Infrastructure to adopt all highways would place a bigger maintenance liability on the Department and the taxpayer. It would potentially mean that existing maintenance and construction plans would have to be changed in order to prioritise unsafe roads after they were adopted from private owners.

Roads can be public highways and subject to traffic regulations even if they are not adopted. The adoption of a highway means that it becomes maintainable at public expense.

**MANX UTILITIES AUTHORITY**

**54. Smart meters –  
Plans to review decision on introduction; identified benefits**

The Hon. Member for Arbory, Castletown and Malew (Mr Moorhouse) to ask the Chairman of the Manx Utilities Authority:

*Whether he has any plans to review the decision to introduce smart meters; what the identified benefits of introducing them are; and how confident he is that the benefits will be delivered?*

875 **The Chairman of the Manx Utilities Authority (Dr Allinson):** Manx Utilities is committed to the decision to implement 'Smart' or Advanced Metering Infrastructure (AMI) and funding for the entire project will be submitted to Treasury for consideration as part of the 2019-20 budgeting process.

880 Manx Utilities has been monitoring the development of Advanced Metering Infrastructure systems for a number of years. AMI systems comprise fully digital meters connected to a utility provider through a communications link. This link provides remote meter reading capability, enabling more frequent information on consumption to be provided to customers. These systems have successfully been deployed both internationally and indeed the United Kingdom is in the midst of a major programme to install Advanced or 'Smart' meters in all homes. Whilst media coverage has made reference to the difficulties experienced in the UK, the principles and indeed technologies deployed are well proven. A key point to note regarding the UK rollout is that it is the only AMI deployment in Europe led by energy suppliers rather than the network operators. Manx Utilities' business model is clearly very different to that of the UK and we can reassure all customers that many of the issues reported by the UK media do not apply to the proposed rollout of AMI on Island.

885  
890 It should also be noted that due to the increasing penetration of AMI meters, Manx Utilities has observed that the leading manufacturers of electricity meters have closed orders on basic devices to concentrate on the production of AMI meters. This means that all future orders for meters will have to, by default, be for advanced meter hardware. This also affects Manx Utilities' replacement of its prepayment metering system, as the current system has reached the end of its operational life and the replacement options are all based upon solutions utilising AMI technology.

895  
900 The implementation of an Island wide AMI system can bring significant positive impact to all stakeholders. There is also clear alignment with the Programme for Government and Government's Digital Strategy, with its ability to:

- Transform services through the use of digital technology;
- Consider innovative approaches to supporting customers to make their homes and businesses more energy efficient;
- Assist with national infrastructure to deliver long term growth and social wellbeing;
- 905 • Enable Manx Utilities to limit cost increases in the short term and reduce the impact of charges on economic activity and the cost of living;
- Contribute to an energy efficiency scheme for the Island.

910 Depending upon the specific AMI functionality deployed AMI benefits can include:

- Detailed actual meter reads every billing period;
- The avoidance of site visits for meter reading, disconnections/reconnections etc.;

- Reduction in enquiries and customer service overheads;
- Improved debt management and remote switching between credit and prepayment;
- 915 • Outage detection and improved network/fault management;
- Creation of a digital energy infrastructure supporting innovation and increased electrification of transport and heating;
- Generation and Network optimisation and deferral of asset investment;
- Environmental benefits including Carbon reduction and air quality improvement;
- 920 • Potential to develop social tariffs and/or alternatives to assist vulnerable customers.

The implementation of AMI would also facilitate wider socio-economic benefits which are in clear alignment with both IOM Government and international legislation. These benefits include, but are not limited to, the establishment of 'Smart' grids, increased energy efficiency, reduced customer bills, with the potential to reduce fuel poverty. Energy efficiency improvements can also facilitate the reduction of greenhouse gases in line with international climate change agreements.

The education and empowerment of customers is likely to result in an increased awareness of energy consumption and this could stimulate growth in the Island's clean technology sector. AMI also provides the network visibility required to facilitate the operation of a 'Smart' grid. This will enable Manx Utilities to more effectively manage the electricity power system to ensure an economically efficient, sustainable power system with low losses and high levels of quality, security of supply and safety.

A smarter electricity system will be essential to minimise the impact of the changes required to decarbonise transport and heating. Indeed, with regard to electric vehicles (EV), the implementation of a smart metering system would provide solutions for the roll out of EV charging infrastructure particularly with respect to the necessary 'back-office' systems which should be able to manage both systems.

Manx Utilities recognises the significant challenges this project presents and acknowledges the lessons learnt in other AMI deployments. However a suitably resourced project team, together with the appropriate commercial partners and Government support, can deliver significant benefits for Manx Utilities and its stakeholders.

#### 55. Reservoirs – Holding capacity; current levels and rate of consumption

The Hon. Member for Rushen (Mr Speaker) to ask the Chairman of the Manx Utilities Authority:

*What the total amount is the Island reservoirs are capable of holding; what the current usable water levels are; and what the current rate of water consumption is?*

**The Chairman of the Manx Utilities Authority (Dr Allinson):** The total amount that the Island's in-service reservoirs can hold (that can be used for water supply) is 6569ML (Million Litres).

The current usable water amount is estimated at 3488ML

The current rate of water consumption is 33.4ML/day (29.4ML/day to the Water Treatment Works and 4ML/day of compensation water to the rivers).

**ISLE OF MAN POST OFFICE**

**56. Postage costs –  
100g letter to various locations**

The Hon. Member for Onchan (Mr Callister) to ask the Chairman of the Post Office:

*What the costs are for sending a 100g letter first class and second class (if applicable) to:*

- a) the Isle of Man;*
- b) Jersey;*
- c) Guernsey;*
- d) the UK;*
- e) the Republic of Ireland; and*
- f) Europe?*

950 **The Chairman of the Post Office (Ms Edge):** I can confirm that the Isle of Man only has a first class letter rate, second class is not available. The following prices are based on a letter (up to C5) and 100g or less being sent from the Isle of Man (anything above 100g or over 5mm thick will be classed as a large letter):

955	Isle of Man (Local)	£0.52
	UK	£0.52
	Channel Islands (Jersey & Guernsey)	£0.52
	Republic of Ireland (classed as Europe)	£1.93
	Europe	£1.93
960	Rest of World	£3.56

These prices are published both in the annual price guide and on our website.

**57. Staff salaries –  
Number in each band**

The Hon. Member for Onchan (Mr Callister) to ask the Chairman of the Post Office:

*In the current financial year, how many Isle of Man Post Office officers and employees are paid salaries in each of the following bands:*

- a) £40,000 – £49,999;*
- b) £50,000 – £74,999;*
- c) £75,000 - £99,999; and*
- d) £100,000 and above?*

965 **The Chairman of the Post Office (Ms Edge):** I can confirm the number of Isle of Man Post Office officers and employees in the aforementioned pay bands are as follows (and as with all public service organisations, the salaries at £50,000 and above are published in the Government Pink Book):



£40,000 – £49,999;	25
£50,000 – £74,999;	10
£75,000 - £99,999; and	3
£100,000 and above	1

**PUBLIC SERVICES COMMISSION**

**58. Public Service vacancies –  
Number advertised; internal only vacancies and policy**

The Hon. Member for Onchan (Mr Callister) to ask the Chairman of the Public Services Commission:

*How many Public Service vacancies have been advertised in the past 18 months; how many of those have been advertised as Internal Only; what percentage of those Internal Only positions were at a pay grade equivalent to that of Executive Officer or above; and whether the Commission will consider reviewing its Internal Only policy, in order to ensure that senior positions within Government are advertised more widely?*

**The Chairman of the Public Services Commission (Mr Thomas):** During the period 1st January 2017 until 30th June 2018, the following Public Service vacancies were advertised:

Employment Group	How many vacancies have been advertised?	How many of these vacancies were advertised as internal only?
Bus Vannin	3	0
PSC Civil Service	517	98
Constabulary	4	0
CS Analogous	22	3
Education Support Staff	127	87
Fire Service	4	0
Financial Services Authority	9	0
Hospital Medical & Dental	43	0
IOM Post	15	0
Lecturers	28	19
MPTC – Health Service	267	23
NJC – Social Care	19	0
NSC Coaches/Instructors	2	1
Salaried Dentist	1	0
Teachers	206	56
PSC Manual & Craft	251	23
Youth and Community	51	51
<b>Total</b>	<b>1569</b>	<b>361</b> (23%)

970

In the Civil Service, 304 posts were advertised equivalent to the grade of EO or above of which 55 (18%) were internal only.

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The policy of advertising some positions on an internal only basis, stems from a decision of the Council of Ministers in April 2010, when it was agreed that approaches to the reduction of public service staffing costs within existing terms and conditions of service, should include filling vacancies, where practicable, by way of redeployment of existing staff.

Where redeployment was not practicable, there should be a presumption in favour of advertising within the IOM public service only, unless it was clearly demonstrable that the required specialist skills, knowledge and experience were not available within Government.

980 This approach has worked well, and reduced the number of potential redundancies across the service, particularly during periods of restructuring. Further, it encourages internal movement allowing staff to develop transferable skills and thus benefiting Departments across Government. This is balanced by open competition when it is deemed appropriate in order to attract a wider field of candidates or where the relevant skills, knowledge or experience.

**59. Public service vacancies –  
Number filled by way of an appointment**

The Hon. Member for Onchan (Mr Callister) to ask the Chairman of the Public Services Commission:

*How many Public Service vacancies were not advertised internally or externally, but filled by way of an appointment, in the last 18 months?*

985

**The Chairman of the Public Services Commission (Mr Thomas):** I regret that it has not been possible to provide the requested information in the time available. This is due to the need to manually account for the posts.

I will endeavour to provide the information in the next four weeks.